

Monthly Integrated Performance Report

Non-Exceptions SPC report (Data Pack)

Reporting period: August 2026

As at: 09/09/2026

PATIENTS

Integrated Performance Report

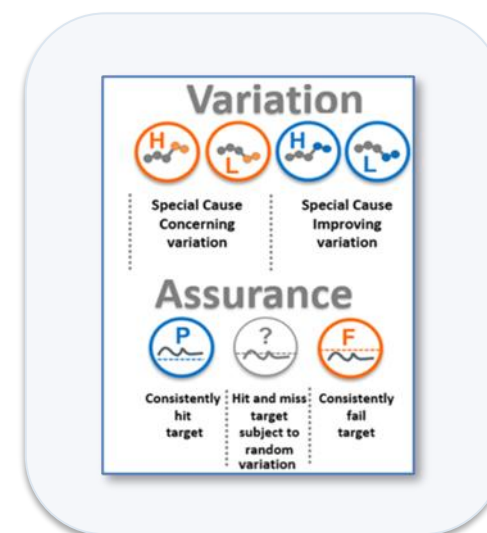
Patients Pillar – Summary Sheet (1 of 2)

KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Pts. - Falls - total of Minor, Moderate & Severe	Aug 26	22	13			17	6	27
Pts. - Falls per 1000 bed days	Aug 26	5.8	6.0			5.4	3.8	7.0
Pts. - Falls with Harm per 1000 Bed Days	Aug 26	1.6	1.5			1.2	0.4	1.9
Pts. - C-DIFF Hospital onset healthcare associated	Aug 26	3	2			3	-1	8
Pts. - E Coli	Aug 26	7	1			2	-1	5
Pts. - Hand Hygiene	Jul 26	93.0%	95.0%			92.6%	86.8%	98.4%
Pts. - Klebsiella	Aug 26	2	1			1	-2	4
Pts. - Pseudomonas	Aug 26	0	1			0	-1	2
Pts. - MRSA	Aug 26	0	1			0	0	1
Pts. - MSSA	Aug 26	4	1			1	-2	4
Pts. - Complaints - New	Aug 26	52	56			58	24	93
Pts. - Number of Complaints closed within 60 day Target	Aug 26	33	55			24	12	37
Pts. - Number of Complaints Open at Month End	Aug 26	249	240			236	202	269
Pts. - Complaints per 1000 bed days	Aug 26	4	4			4	2	7
Pts. - Percentage of complaints where an extension has been agreed	Aug 26	42.0%	50.0%			49.6%	36.7%	62.4%
Pts. - PALS	Aug 26	380	350			408	280	536
Pts. - Compliments	Aug 26	53	0			13	-14	41
Pts. - No. of Complaints Closed per Month	Aug 26	64	55			40	14	65
Pts. - Percentage Complaints Closed in Month under 6 weeks	Aug 26	51.6%	52.0%			46.0%	14.7%	77.3%
Pts. - Friends and Family Test (FFT) Recommender Score	Aug 26	83.5%	75.0%			81.8%	71.2%	92.5%
Pts. - Percentage of Patients Completing Friends and Family Test	Aug 26	2.8%	3.0%			3.1%	2.0%	4.2%
Pts. - Bed Occupancy excluding GIB, HM, CHAM, LAB, O&A	Aug 26	88.5%	92.0%			91.7%	87.5%	95.9%
Pts. - Mixed Sex Accommodation breach	Jun 26	11	0			10	-4	23
Pts. - Mortality - HSMR	Apr 26	94.7	100.0			103.2	98.5	108.0
Pts. - Mortality - SHMI	Mar 26	101.9	100.0			108.2	104.0	112.3

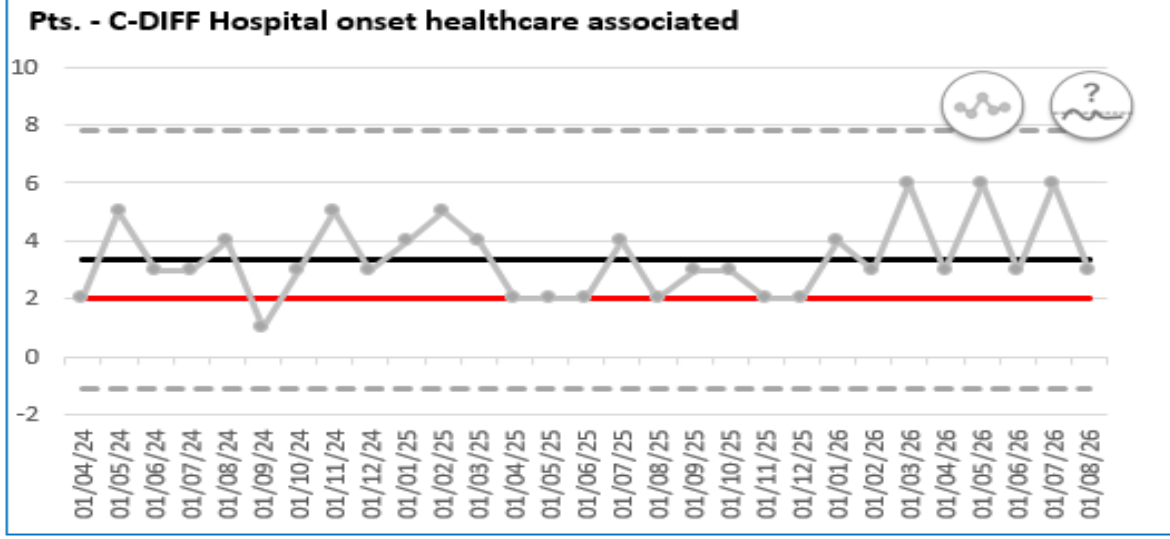
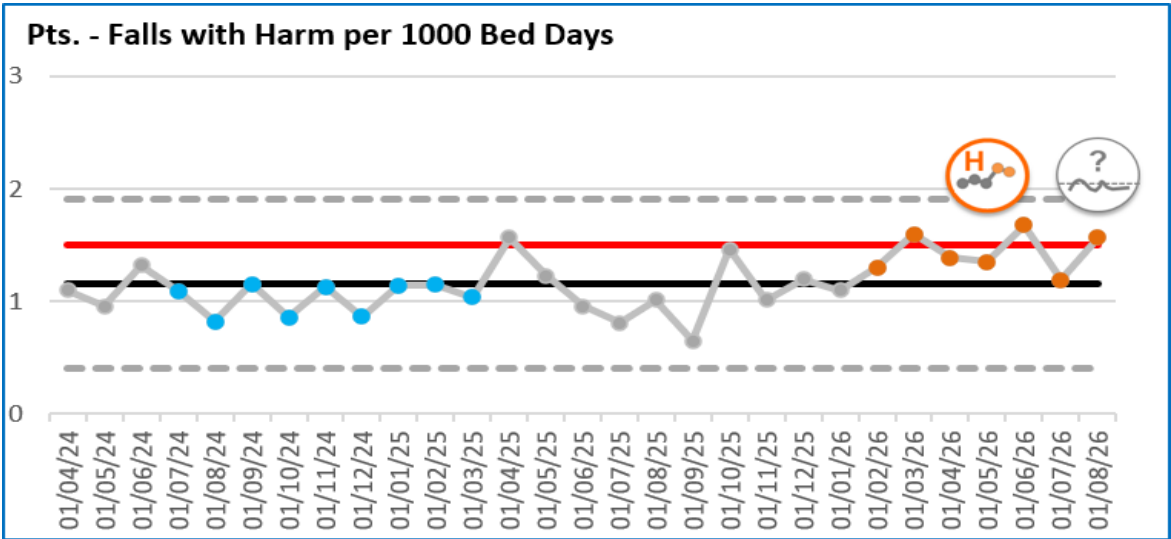
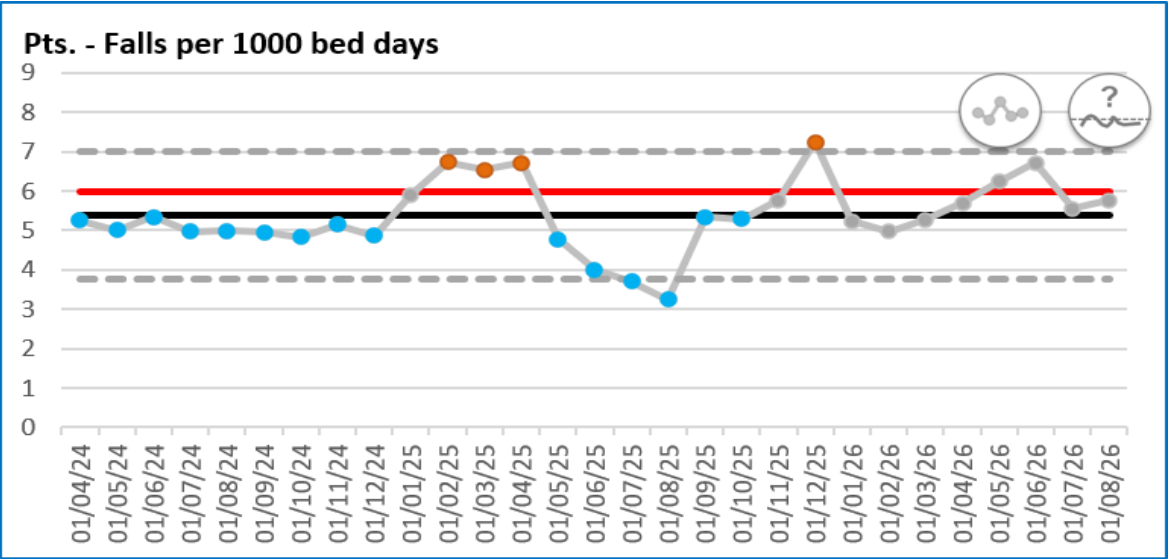
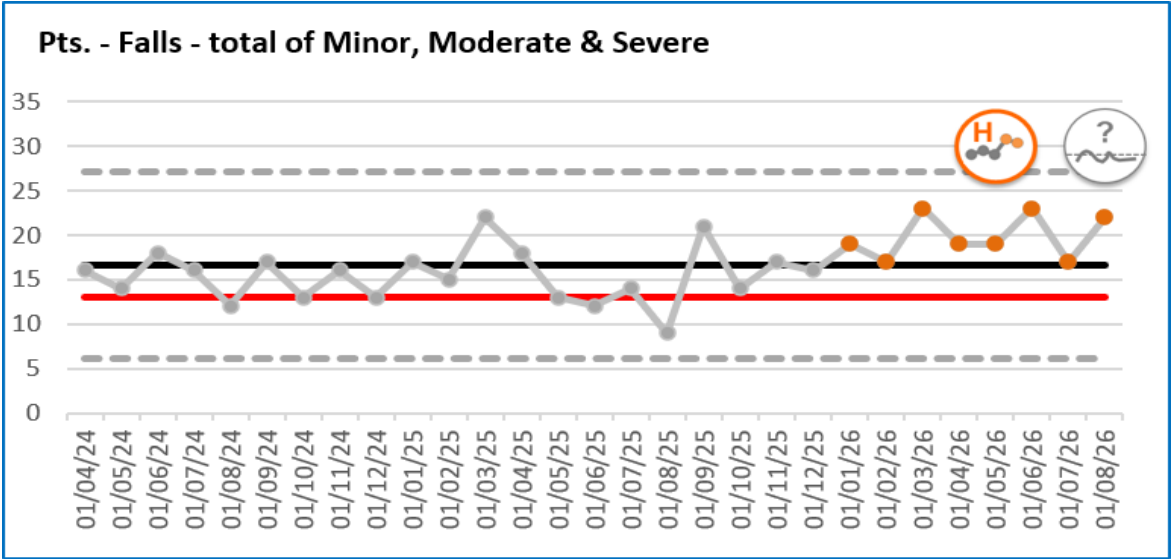


Patients Pillar – Summary Sheet (2 of 2)

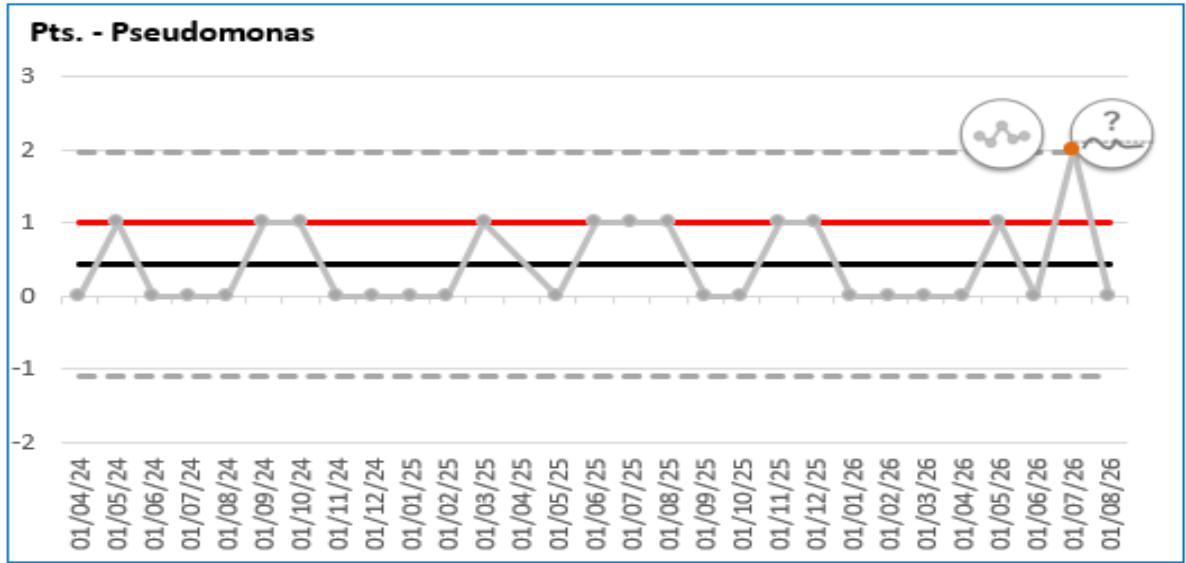
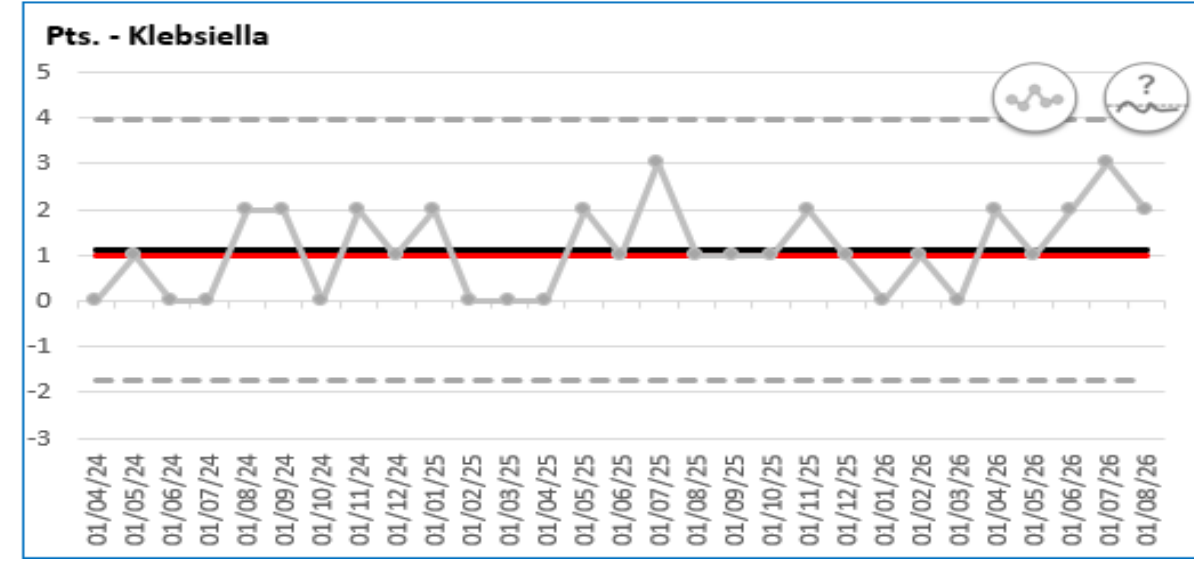
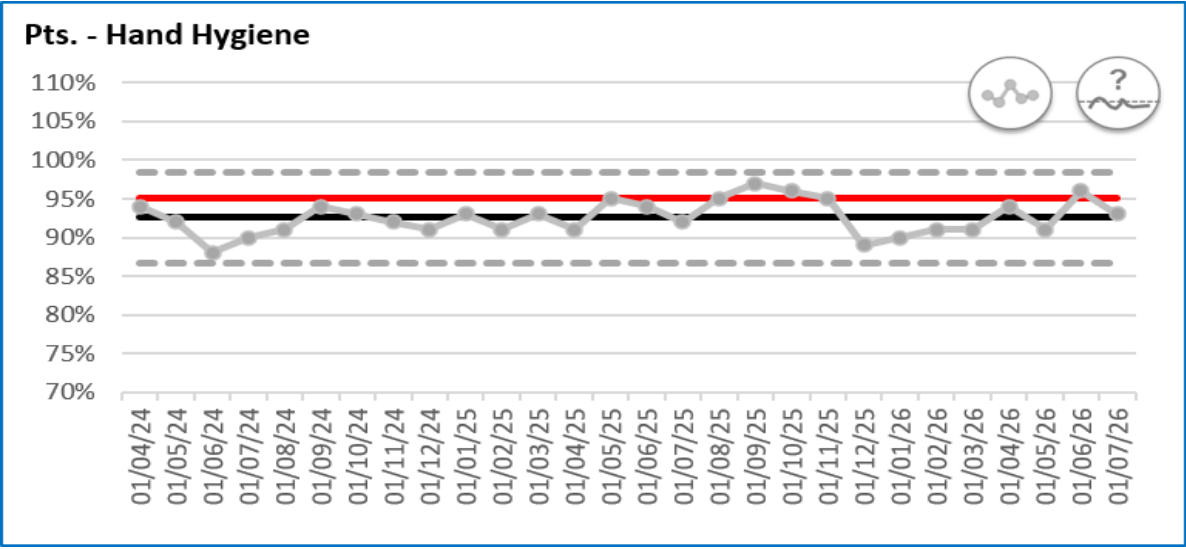
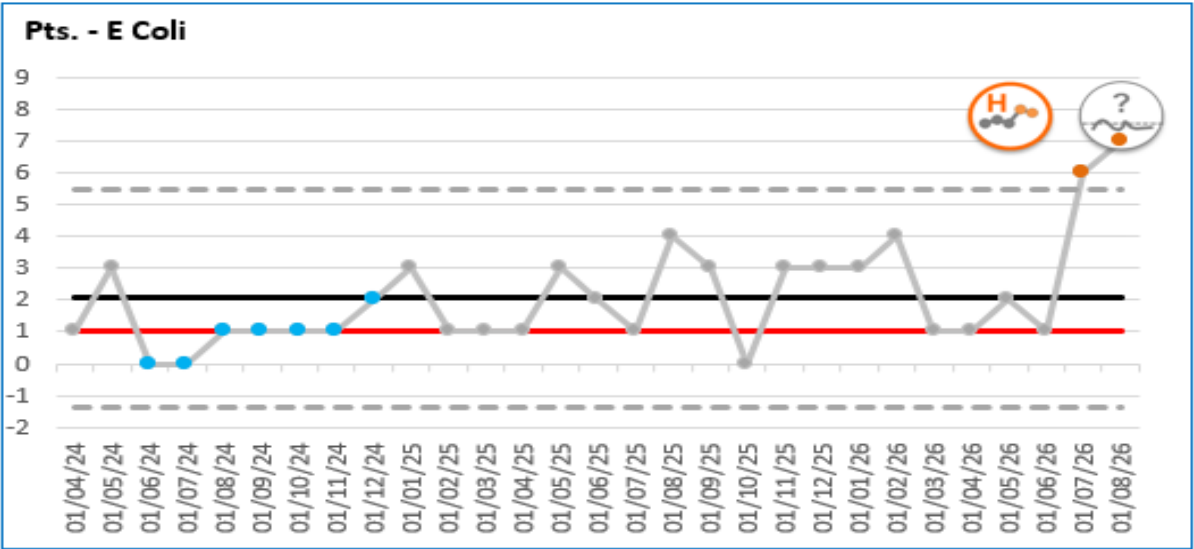
KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Pts. - Tissue Viability - (Pressure Ulcers Grade 3 & 4) per 1000 Bed Days	Aug 26	0.3	1.0			0.5	-0.2	1.2
Pts. - Tissue Viability - (Reportable P/U Cat 2,3,4 & Mucosal) per 1000 b	Aug 26	0.8	3.0			1.9	0.4	3.3
Pts. - Tissue Viability Total Moderate Harm per 1000 bed days			1					
Pts. - Total Pressure Ulcers Cat 2 & Mucosal per 1000 bed days	Aug 26	0	1			1	0	3
Pts. - Patient Safety Incident Investigations	Jul 26	0	1			1	-2	3
Pts. - Patients Detained under MHA	Aug 26	4	7			5	-2	12
Pts. - Mental Health Patients PAH	Aug 26	16	13			17	0	35
Pts. - Breast feeding rates - At delivery (NOT including mixed feeding)	Aug 26	72.2%	80.0%			73.3%	64.7%	81.8%
Pts. - Smoking rates - At Booking	Aug 26	5.4%	10.0%			5.4%	0.7%	10.1%
Pts. - Smoking rates - At Delivery	Aug 26	3.4%	6.0%			5.0%	1.0%	9.1%
Pts. - Births	Aug 26	293	300			294	249	339
Pts. - Still Births per 1000 Births	Aug 26	0	3			3	-5	11
Pts. - Continuity of Carer	Aug 26	11.1%	25.0%			9.7%	6.0%	13.4%
Pts. - Birth Centre Closure			0.0%					
Pts. - Delayed Induction of Labour			0.0%					
Pts. - Enhanced Model of Care			0.0%					
Pts. - Ethnic Births in Birth Centre			15.0%					
Pts. - Triage Initial Assessment within 15 min	Jul 26	80.0%	80.0%			68.1%	52.5%	83.8%



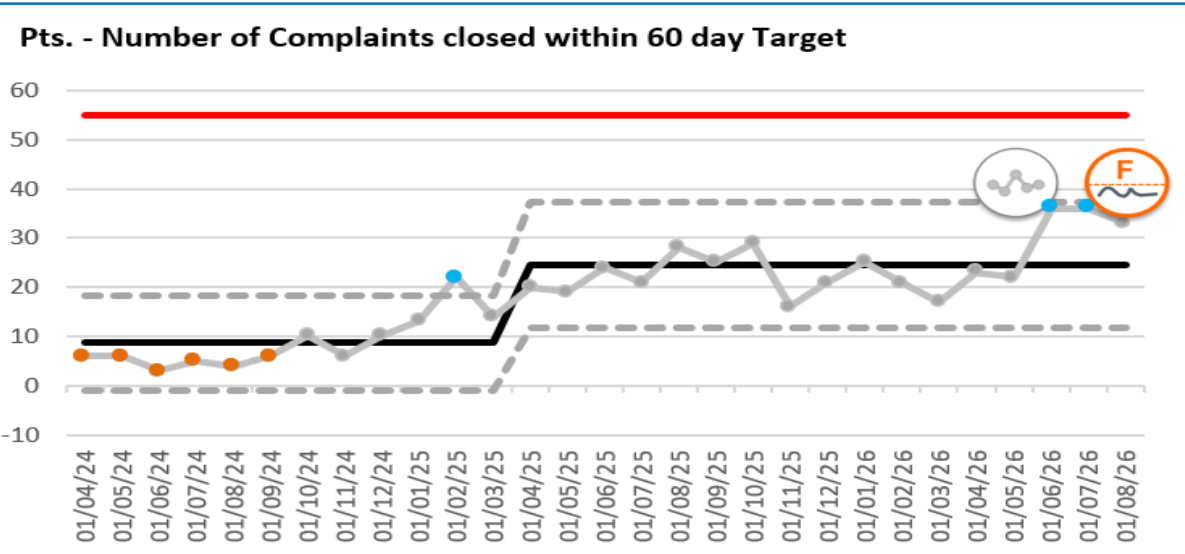
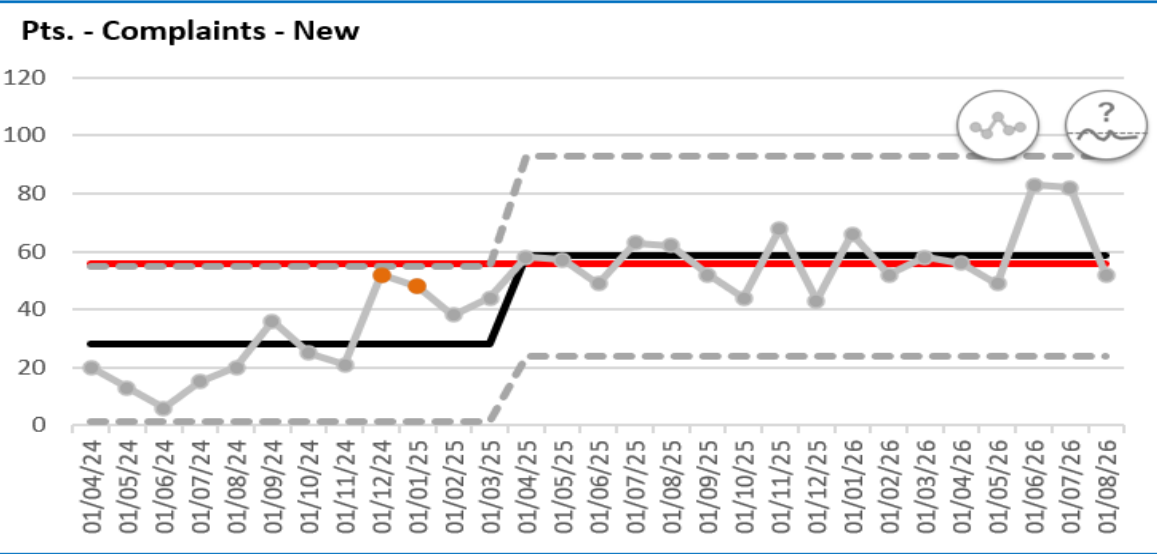
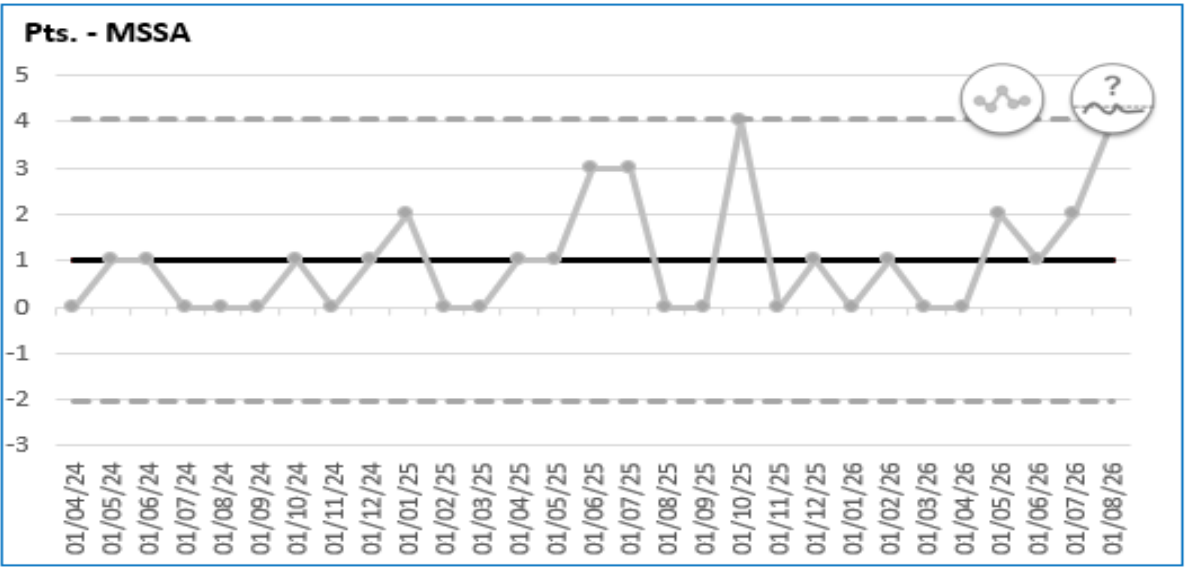
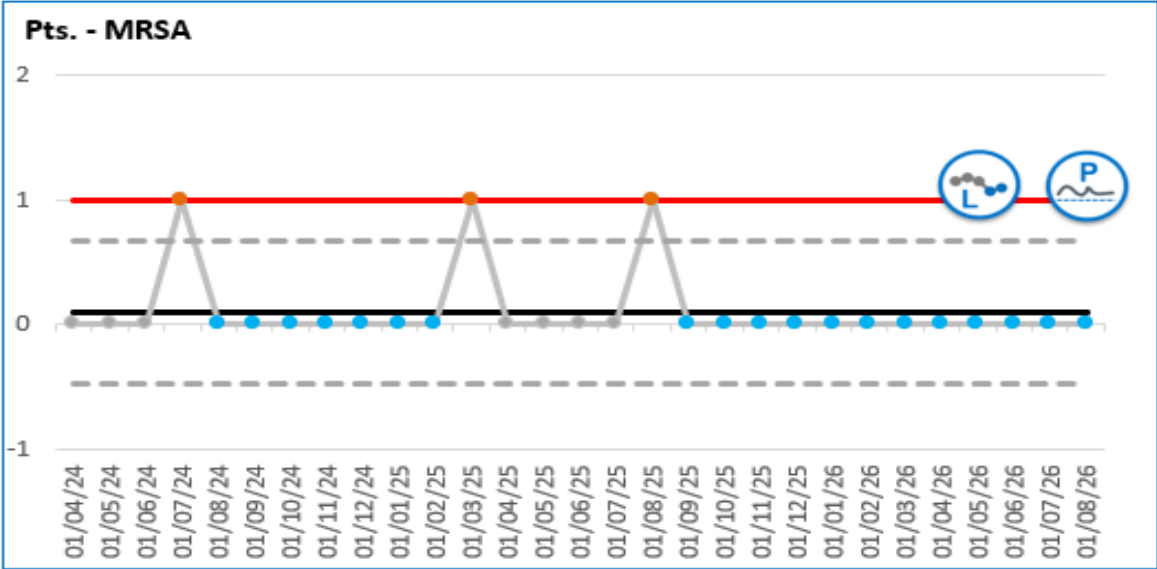
Patients Pillar – Non-Exception SPC



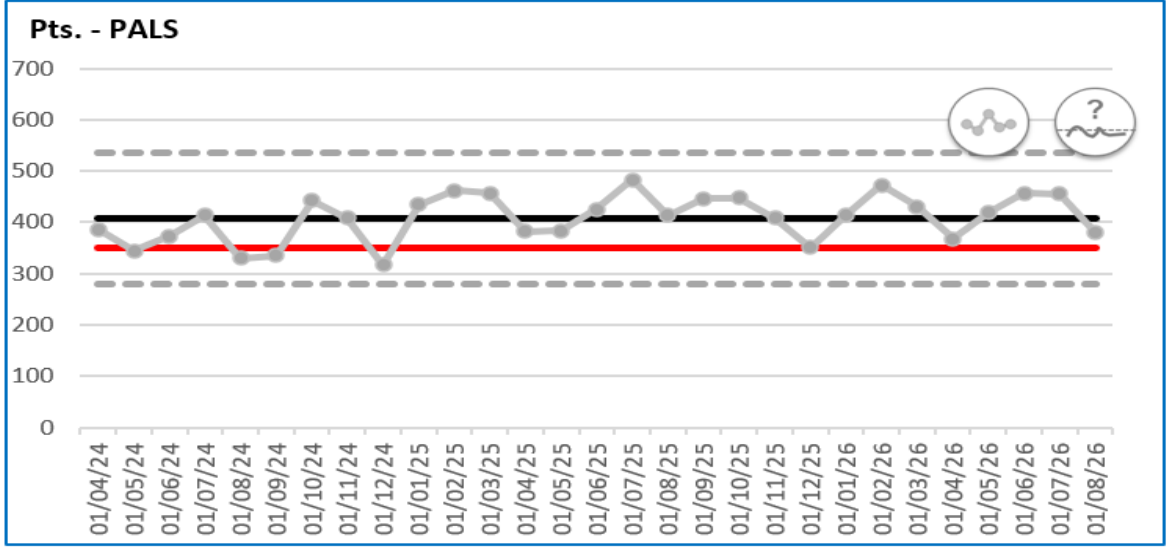
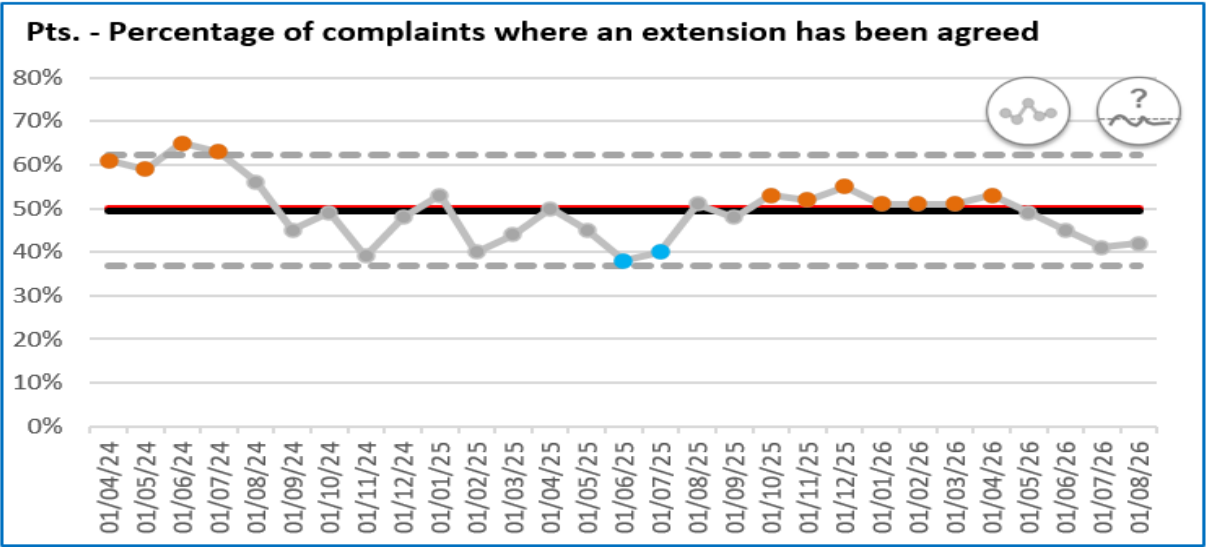
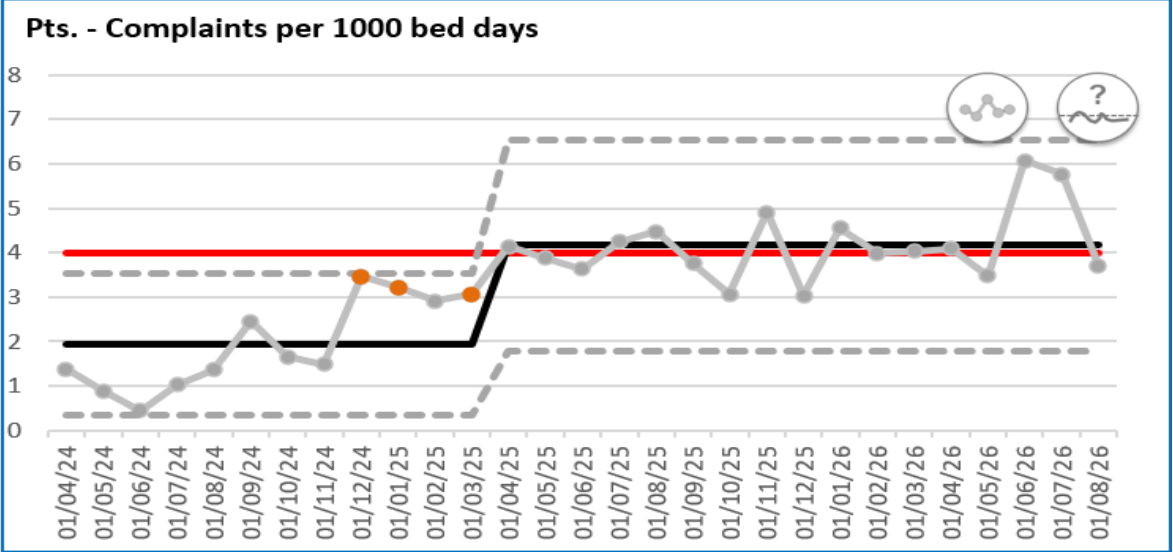
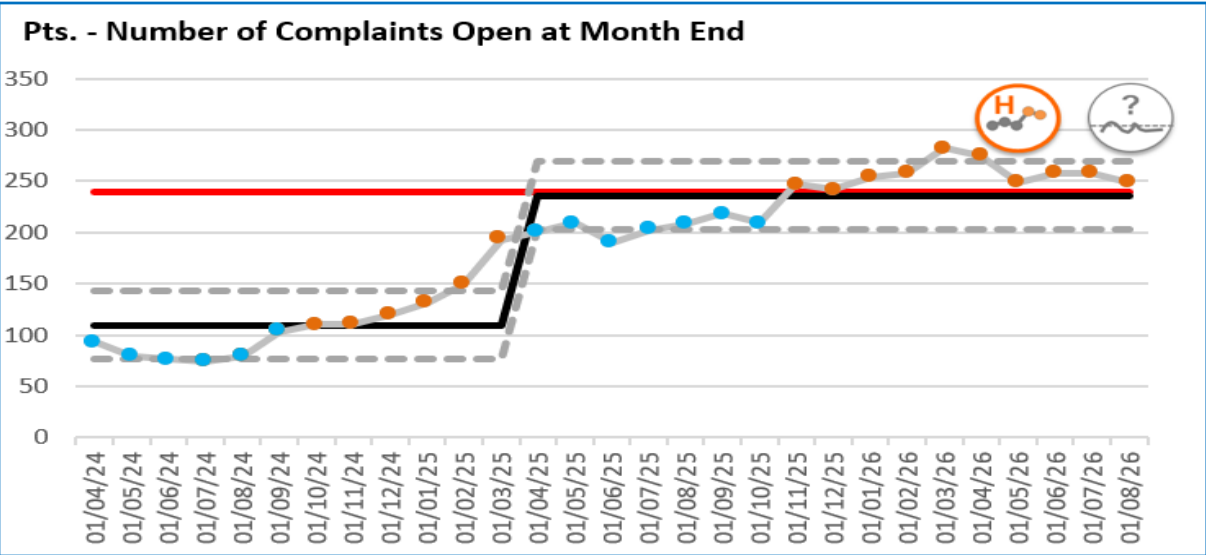
Patients Pillar – Non-Exception SPC



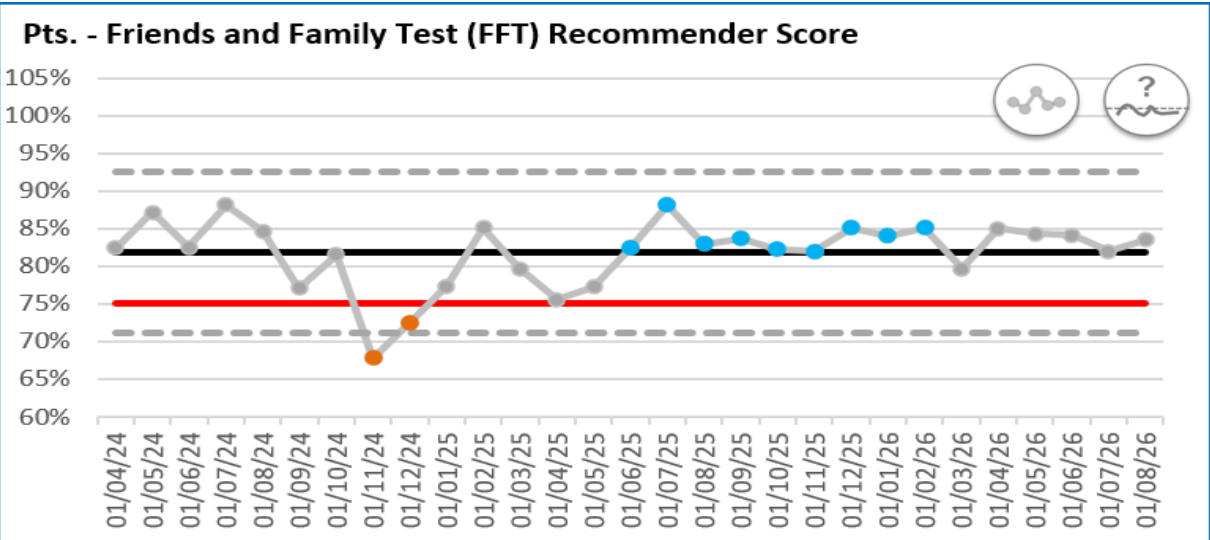
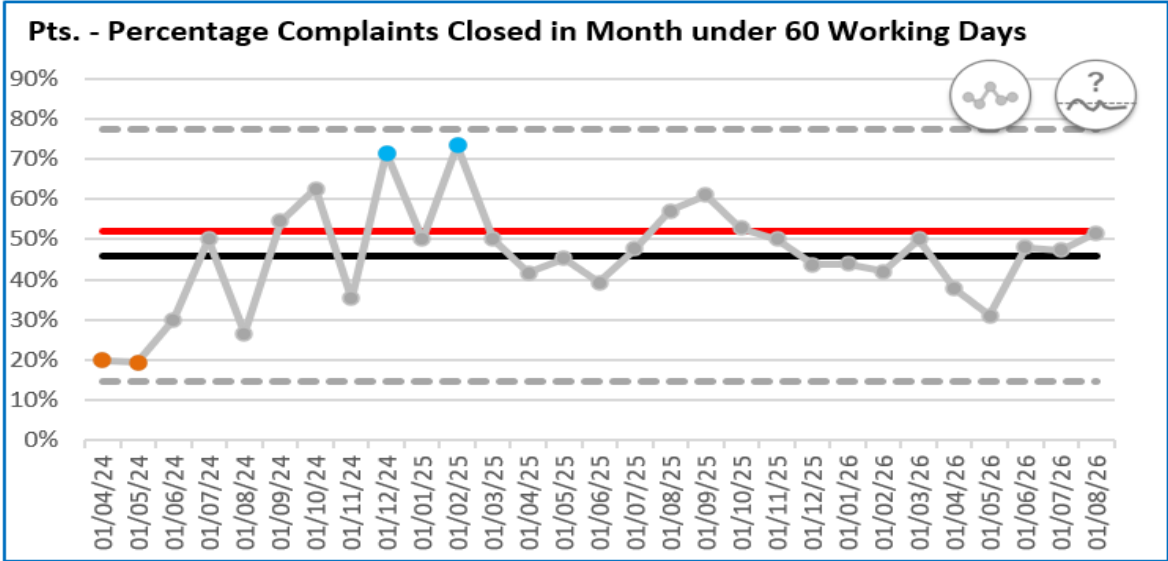
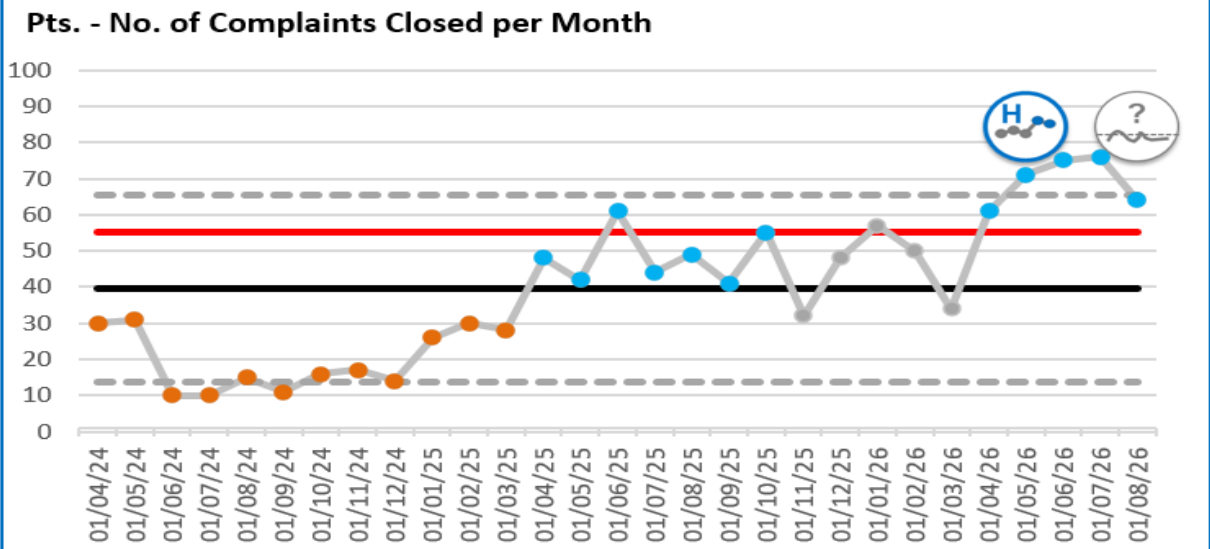
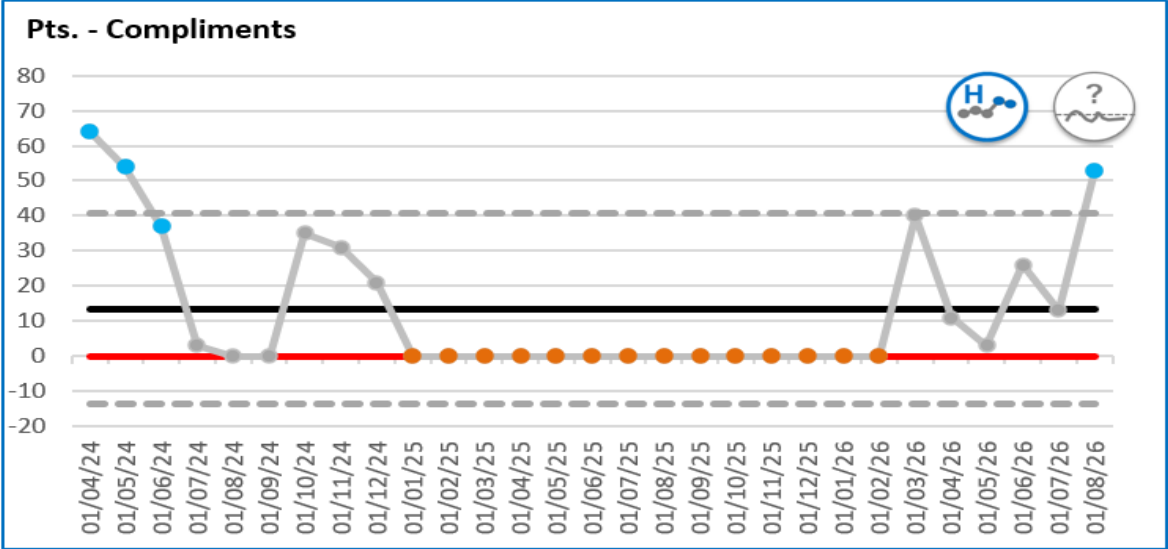
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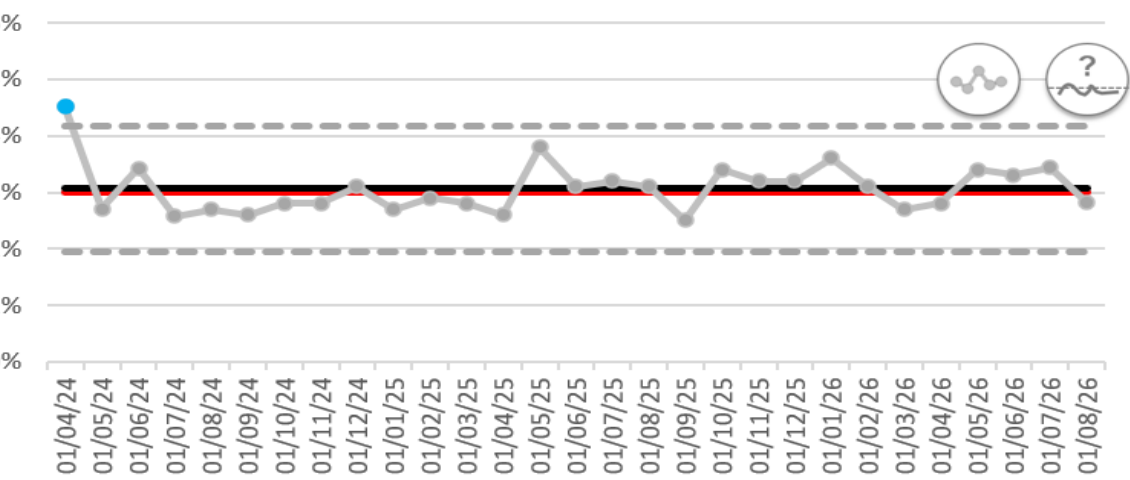


Patients Pillar – Non-Exception SPC

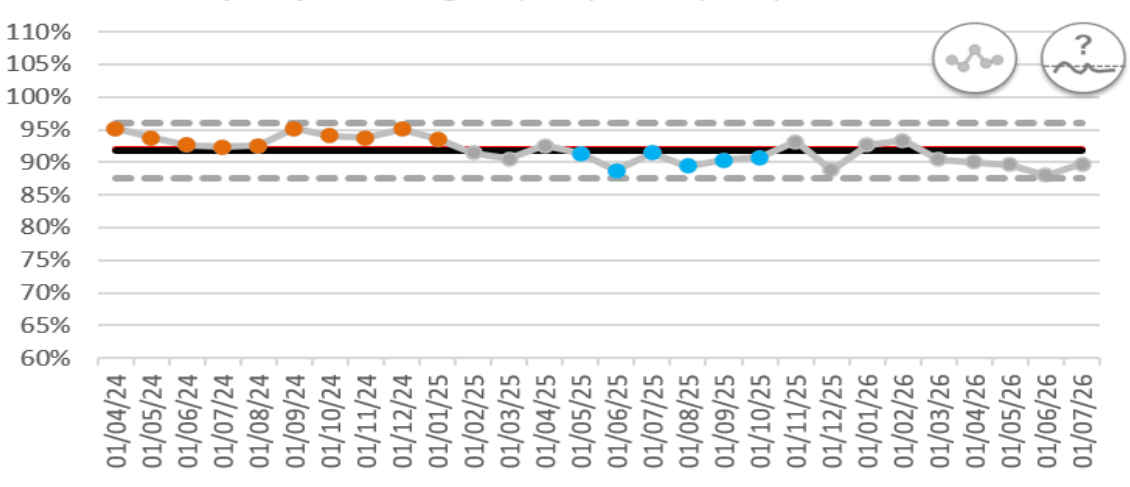


Patients Pillar – Non-Exception SPC

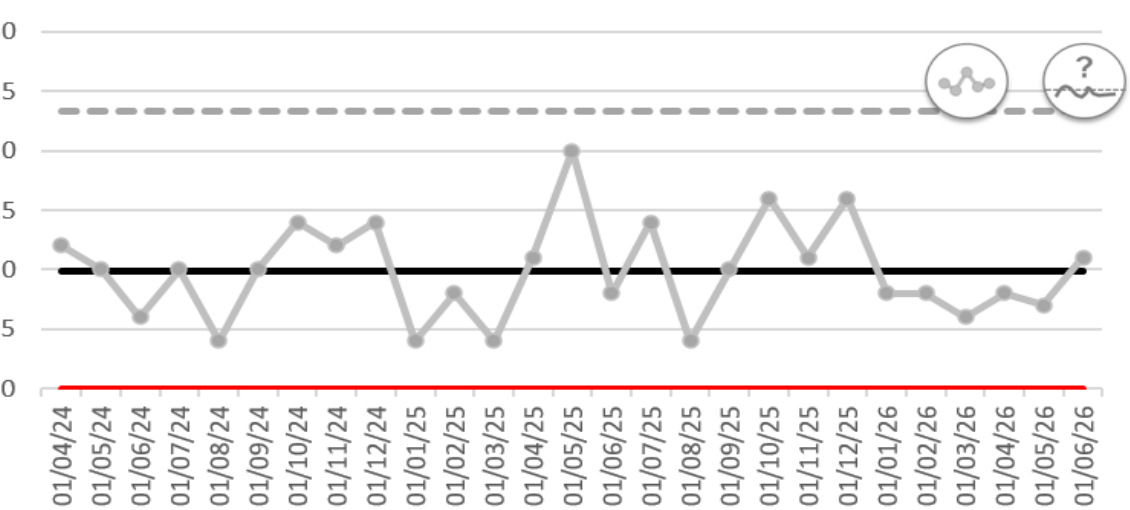
Pts. - Percentage of Patients Completing Friends and Family Test (FFT)



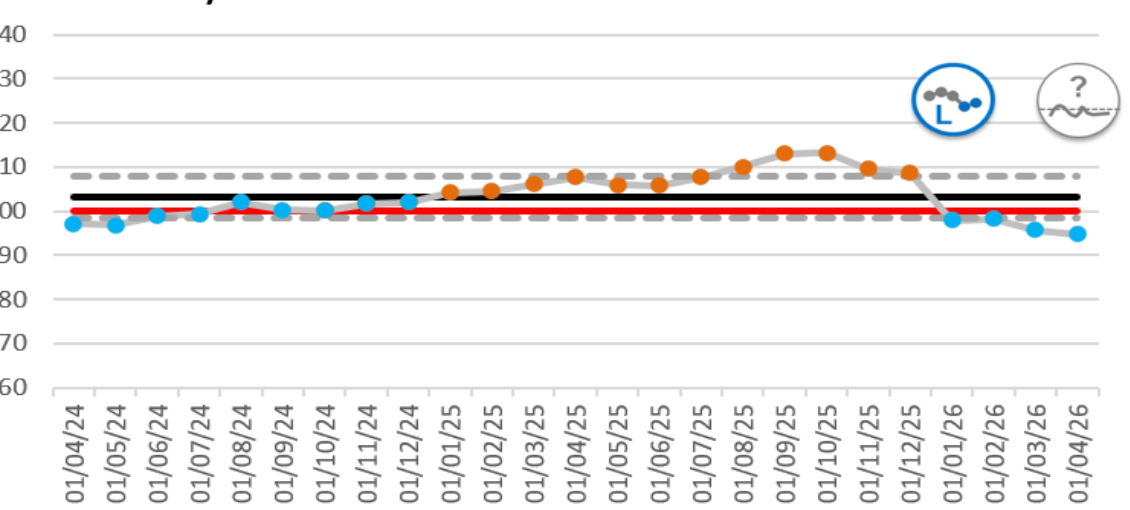
Pts. - Bed Occupancy excluding GIB, HM, CHAM, LAB, OBS/MID & SAM



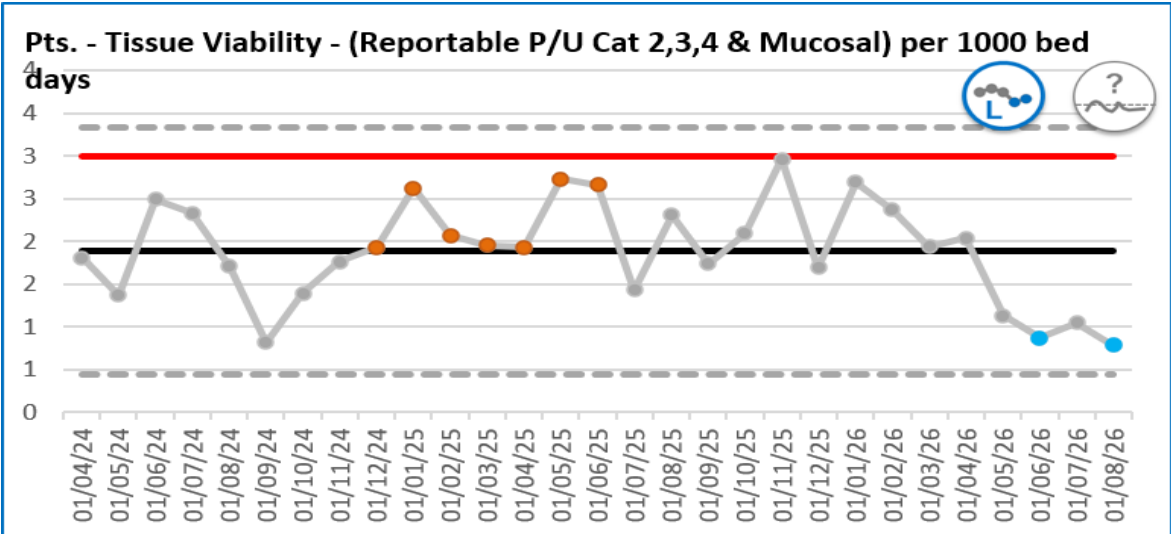
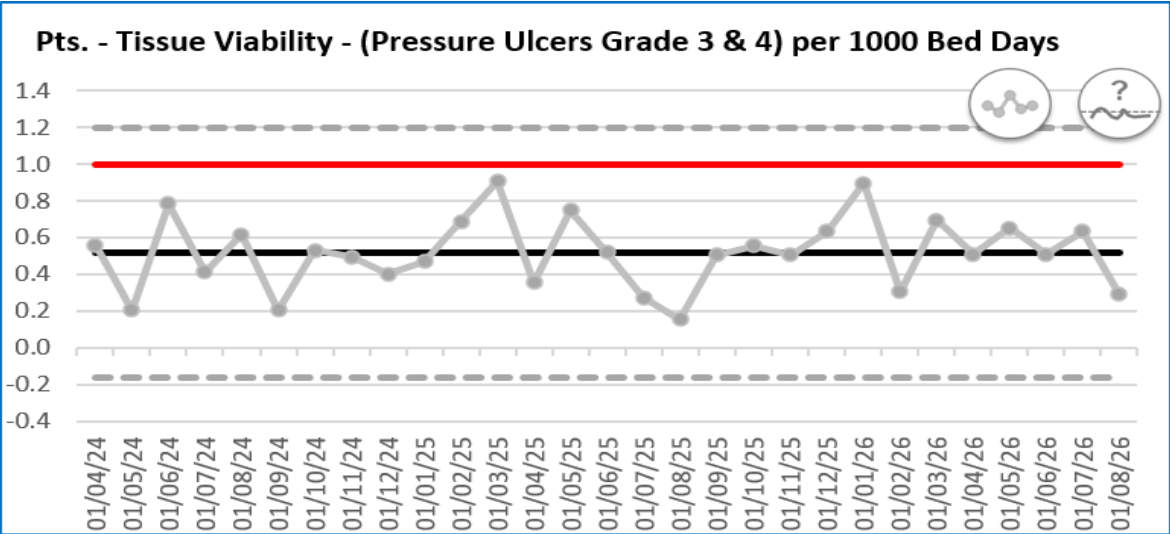
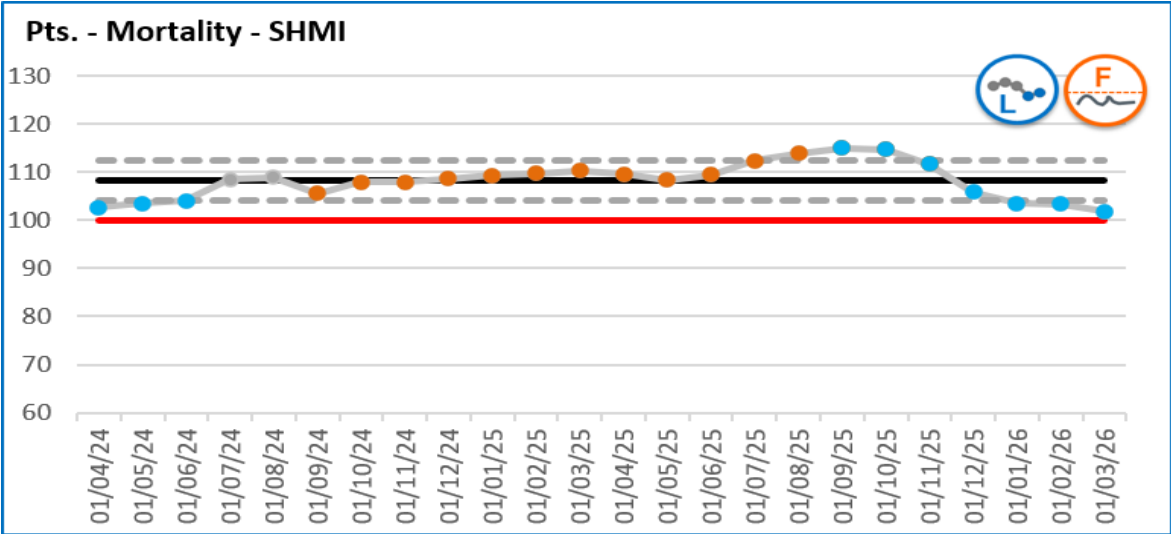
Pts. - Mixed Sex Accommodation breach



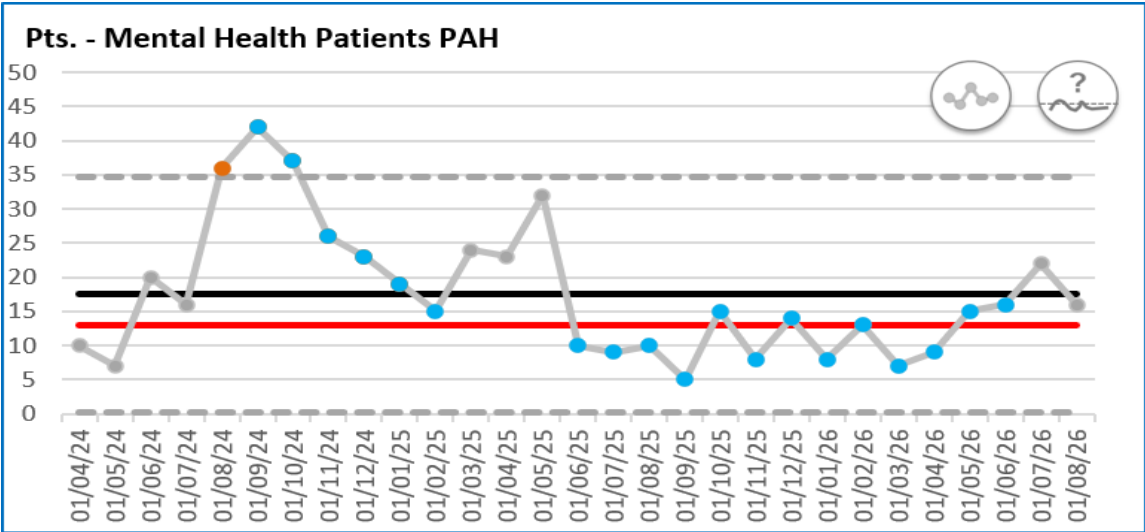
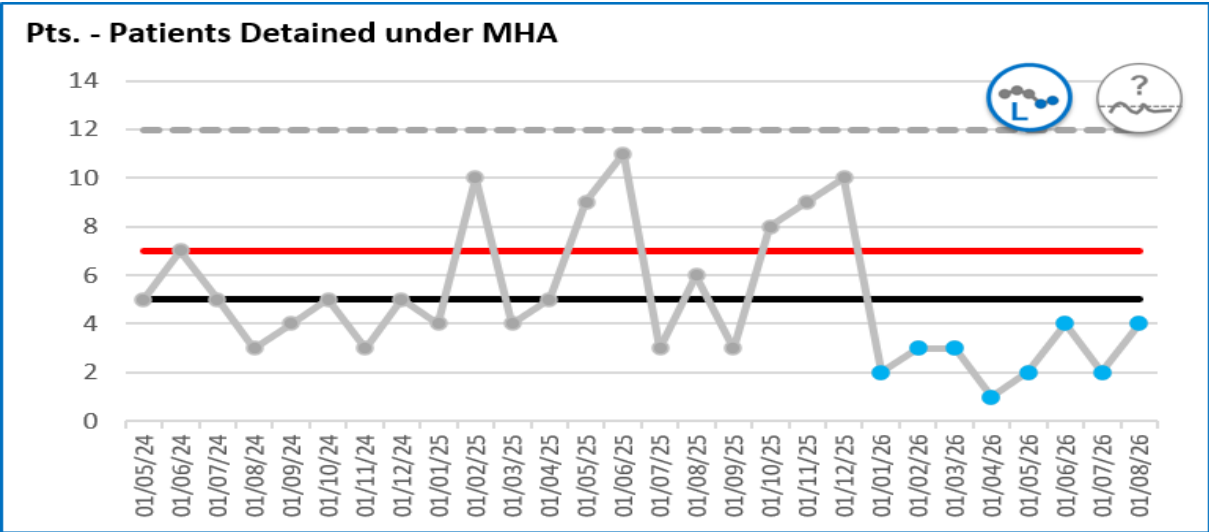
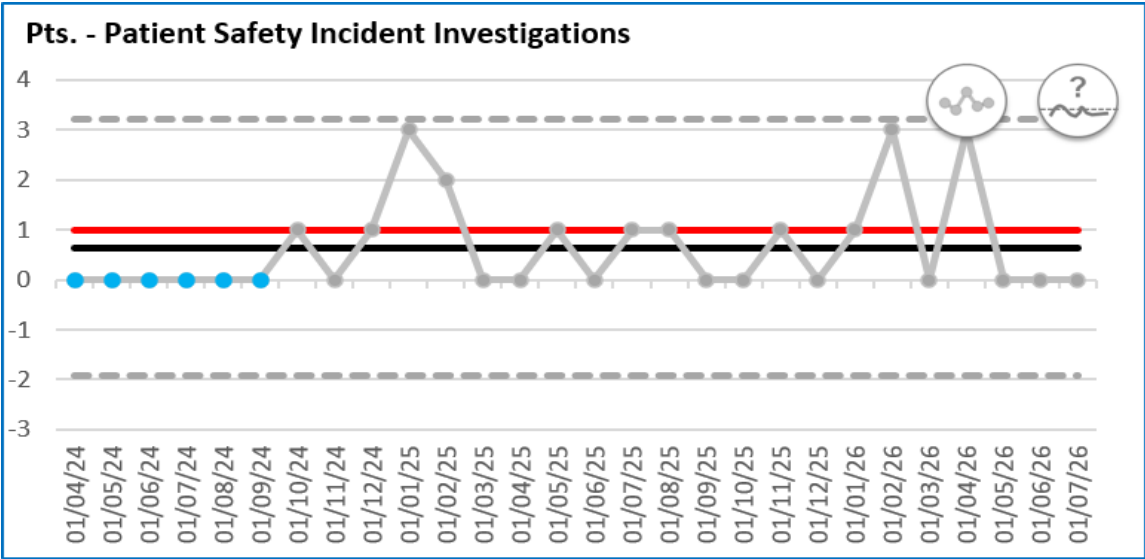
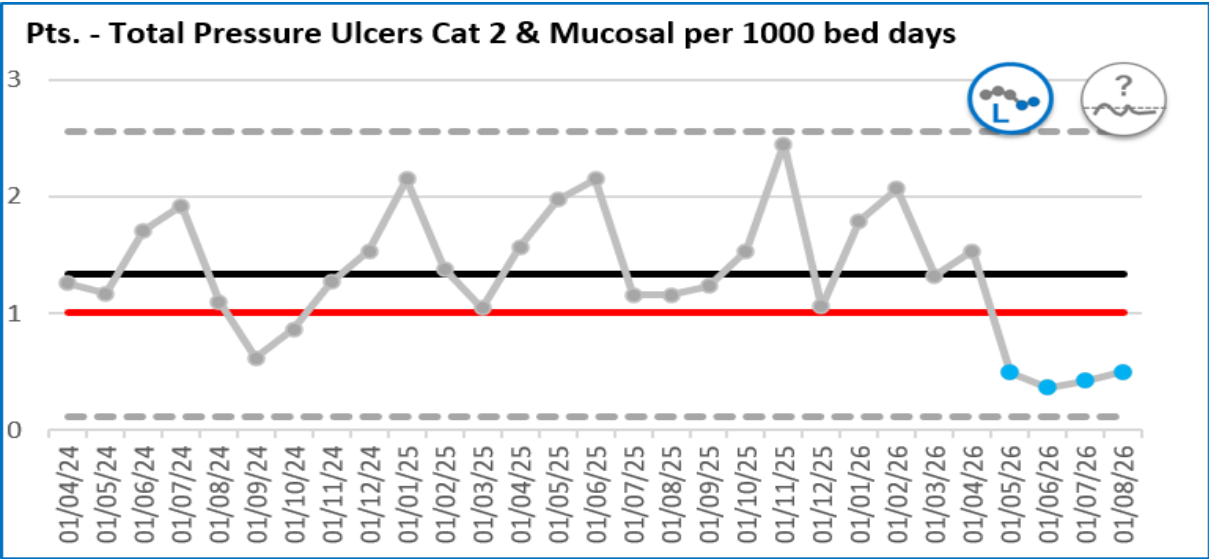
Pts. - Mortality - HSMR



Patients Pillar – Non-Exception SPC

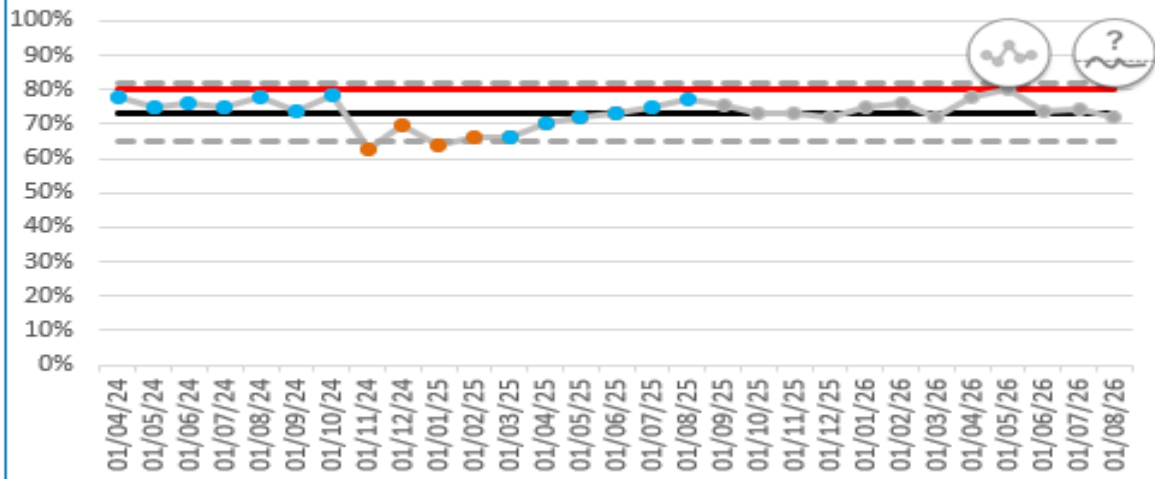


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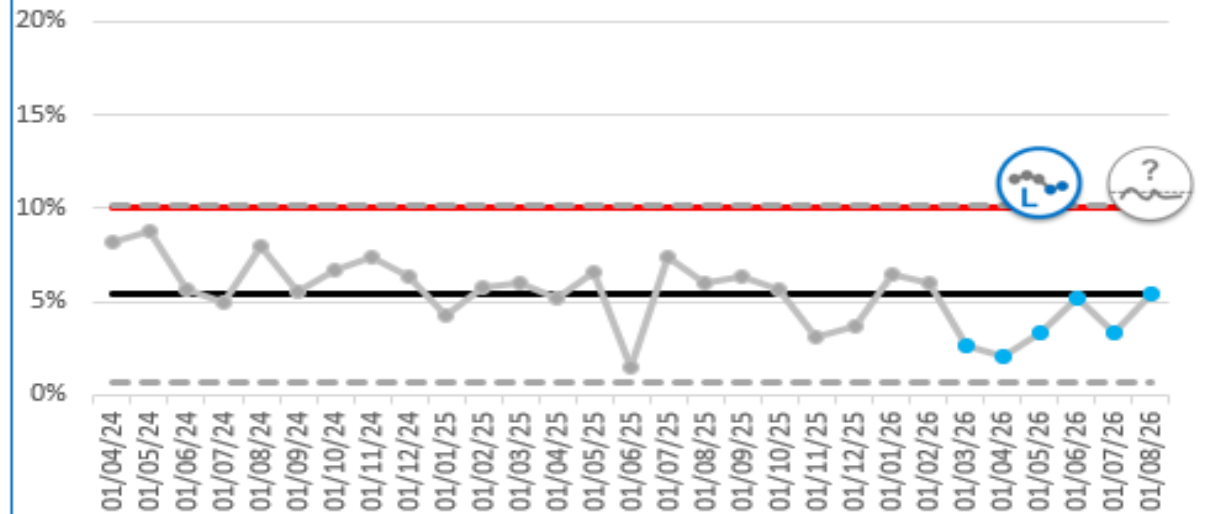


Patients Pillar – Non-Exception SPC

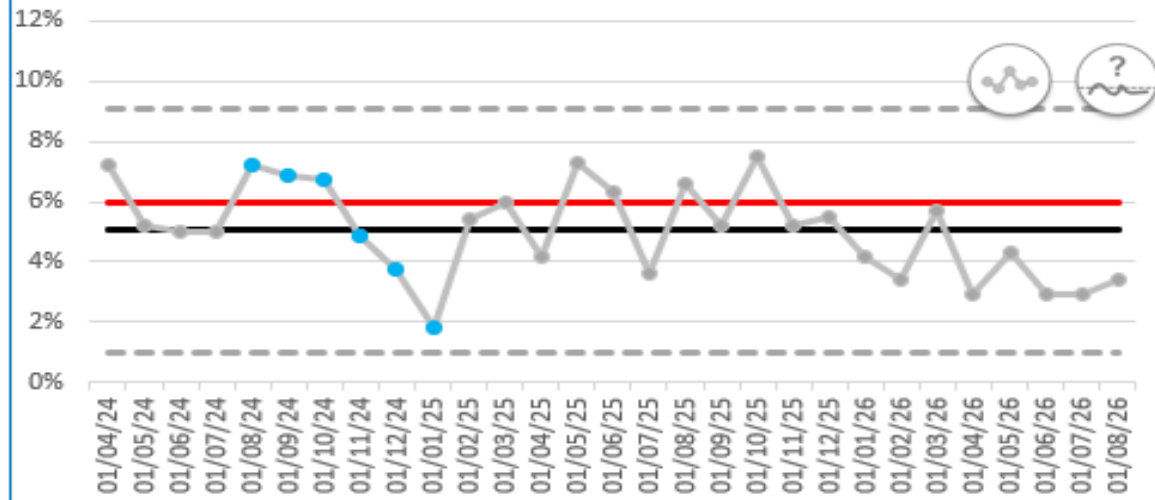
Pts. - Breast feeding rates - At delivery (NOT including mixed feeding)



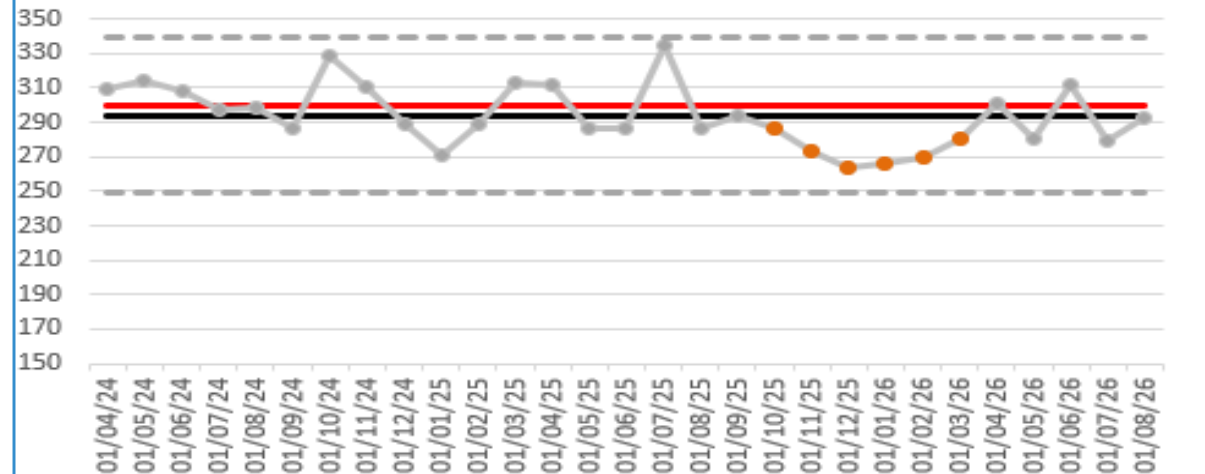
Pts. - Smoking rates - At Booking



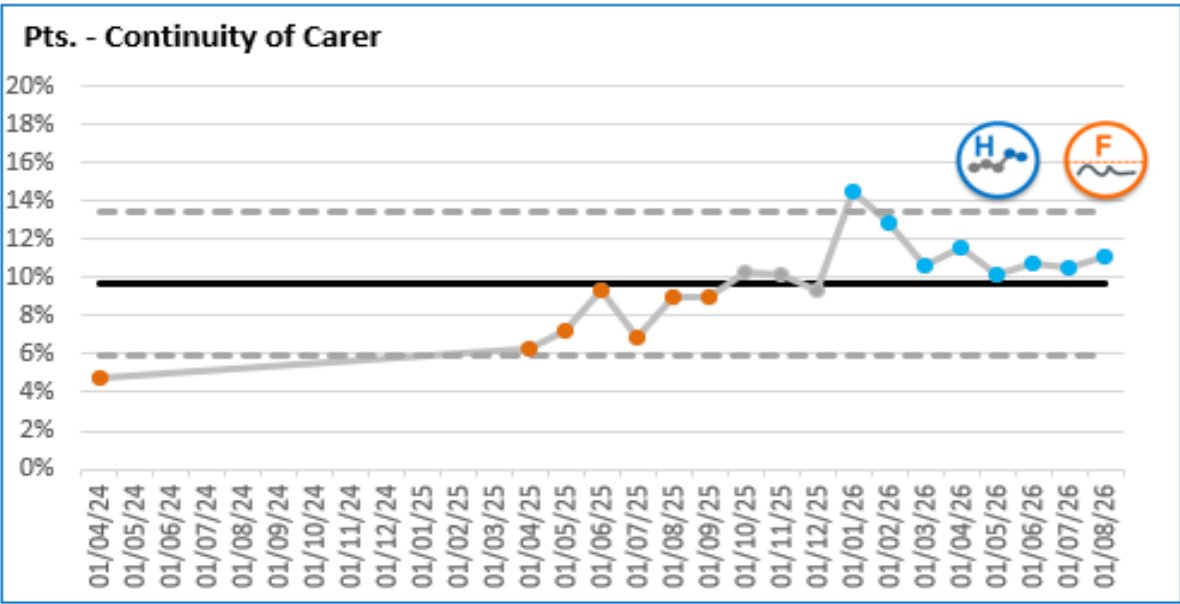
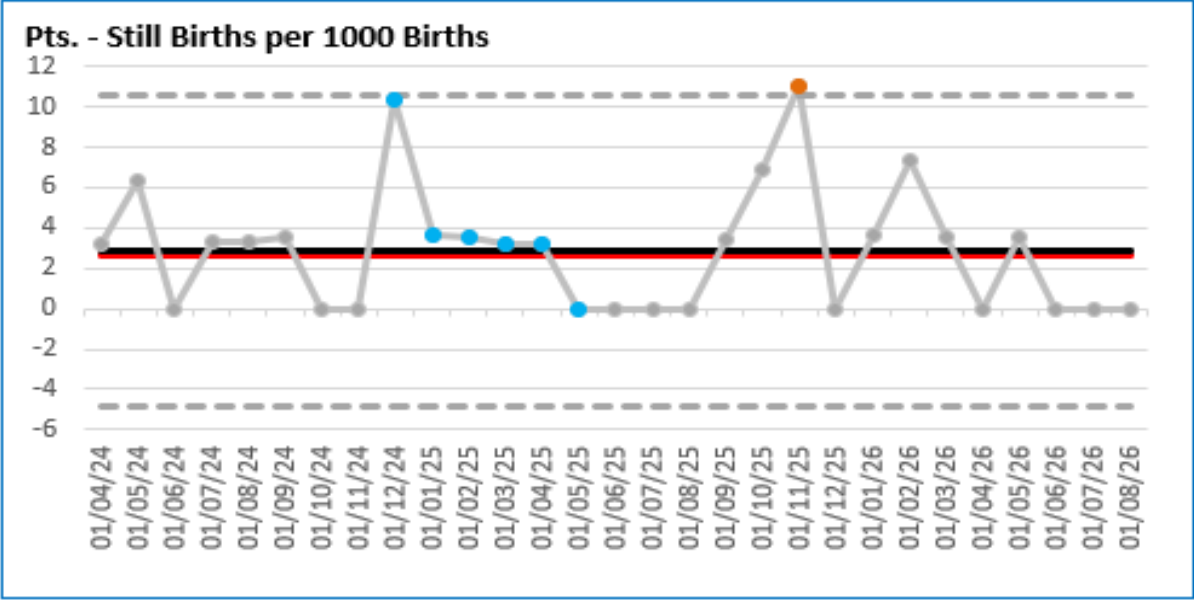
Pts. - Smoking rates - At Delivery



Pts. - Births



Patients Pillar – Non-Exception SPC



PERFORMANCE

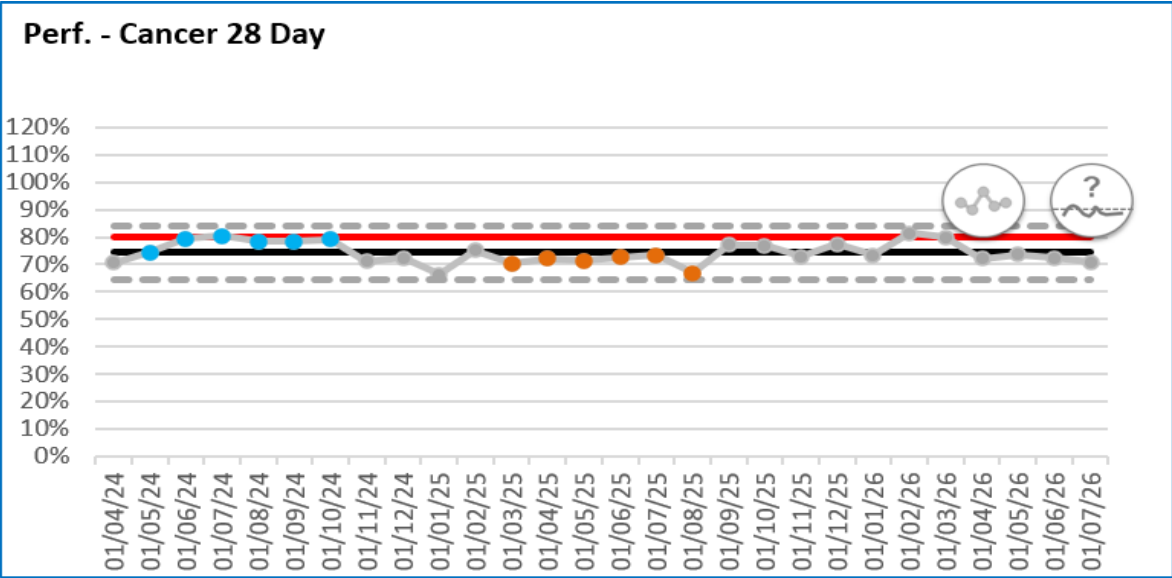
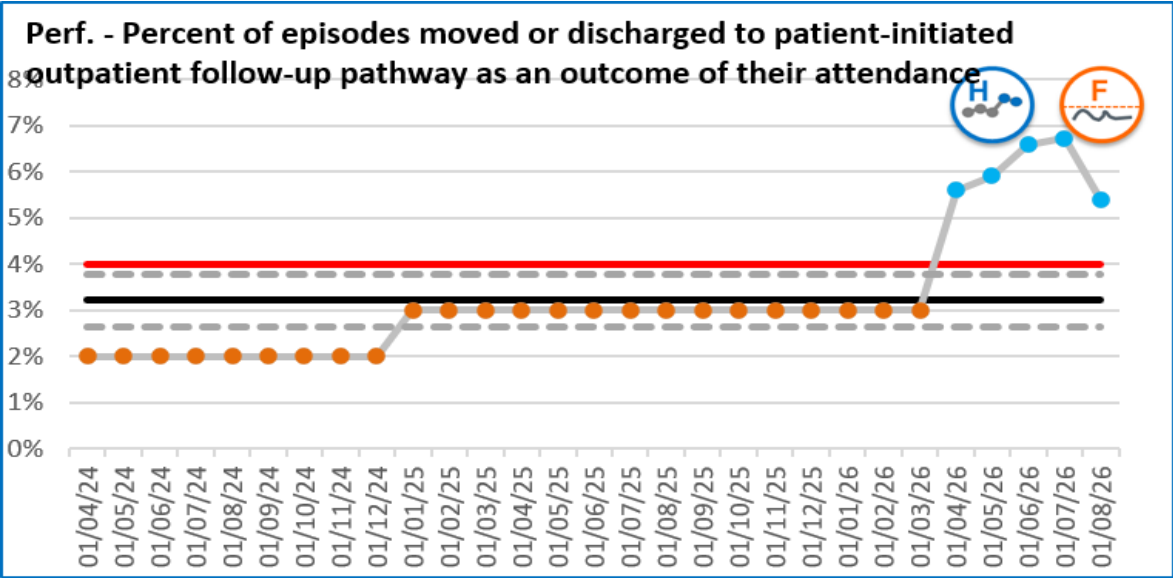
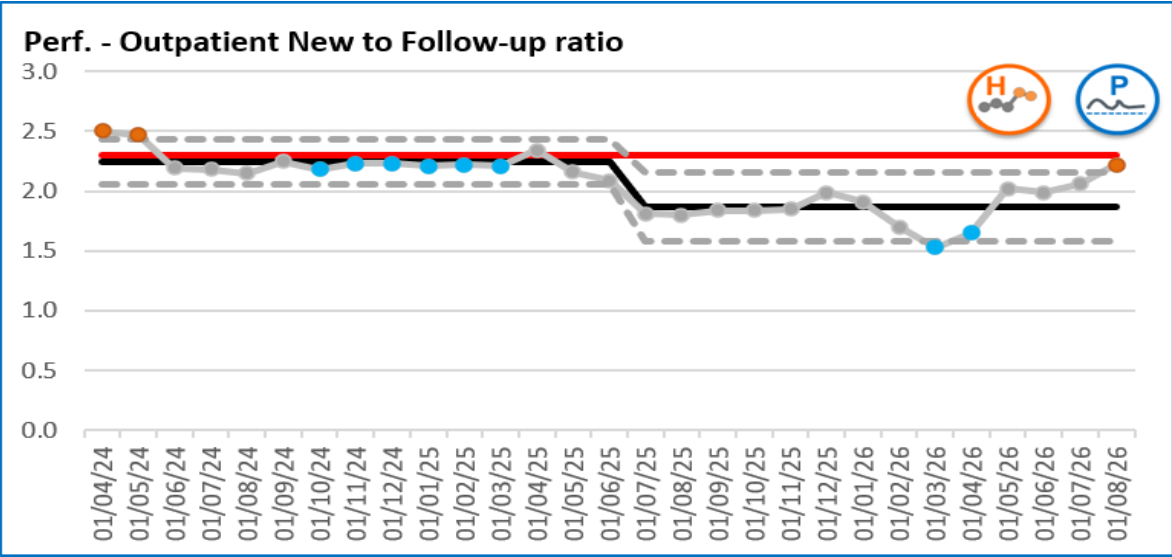
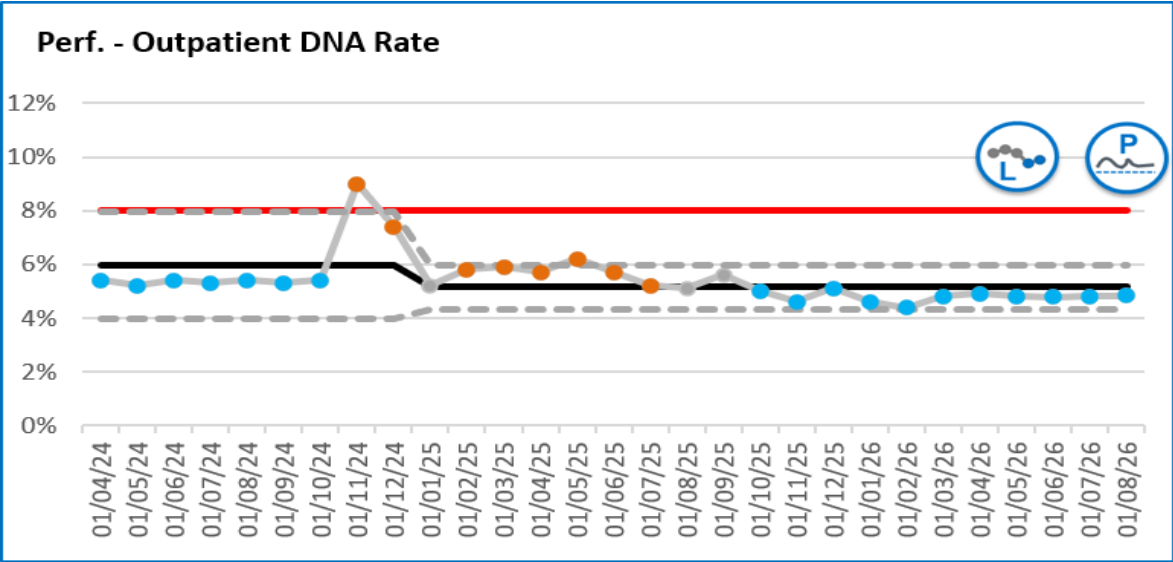
Integrated Performance Report

Performance Pillar – Summary Sheet

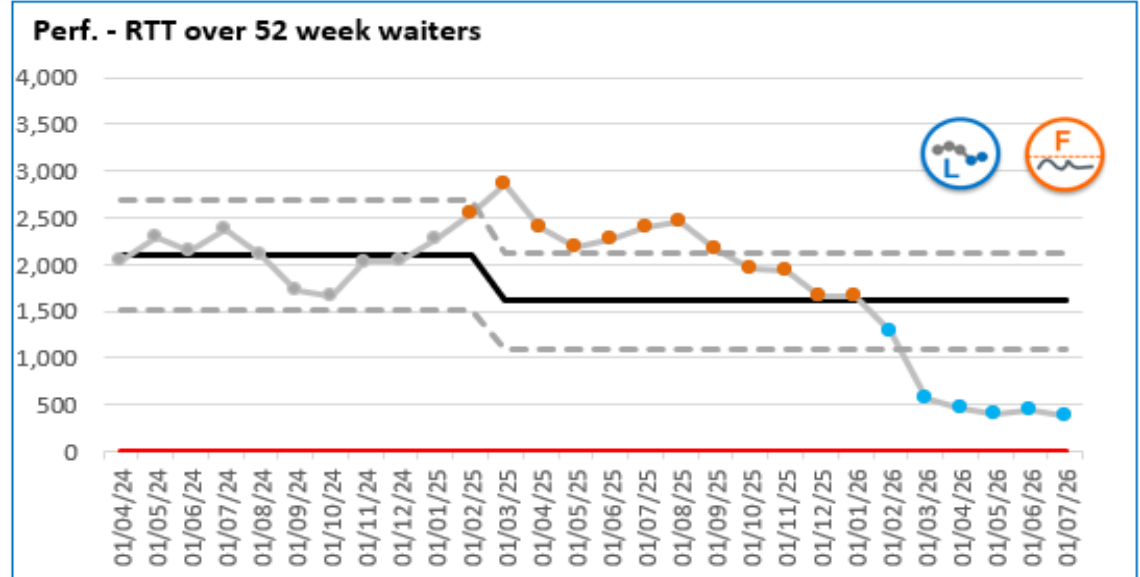
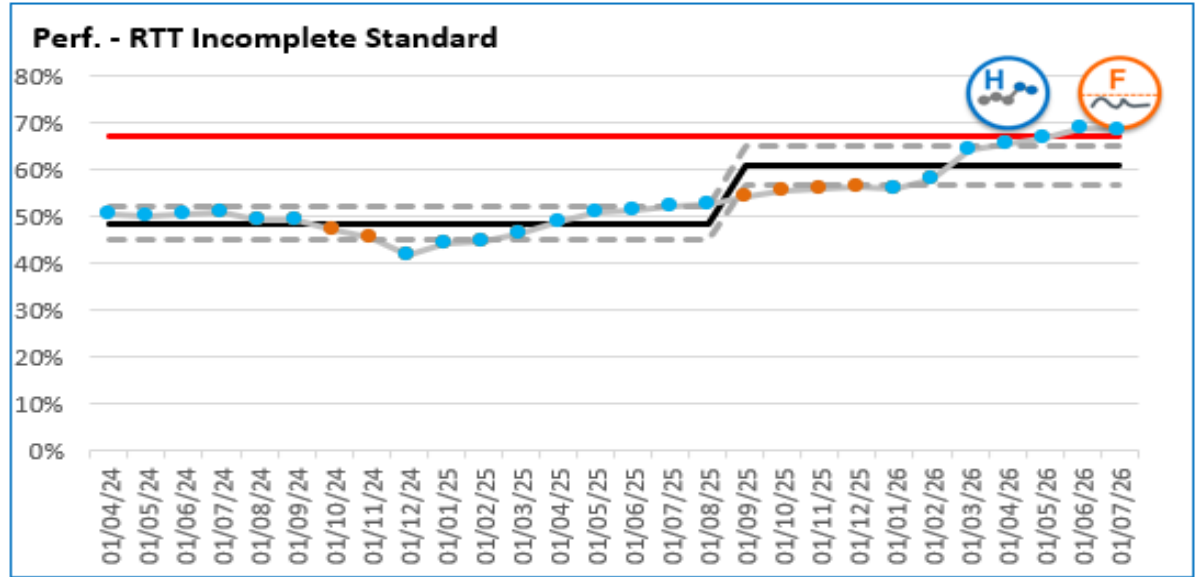
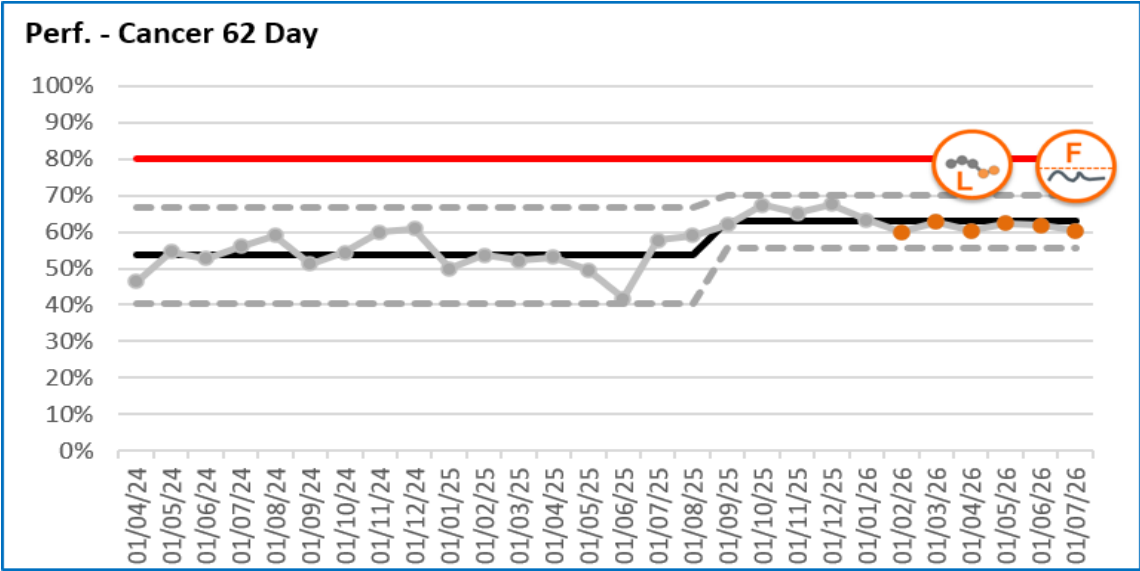
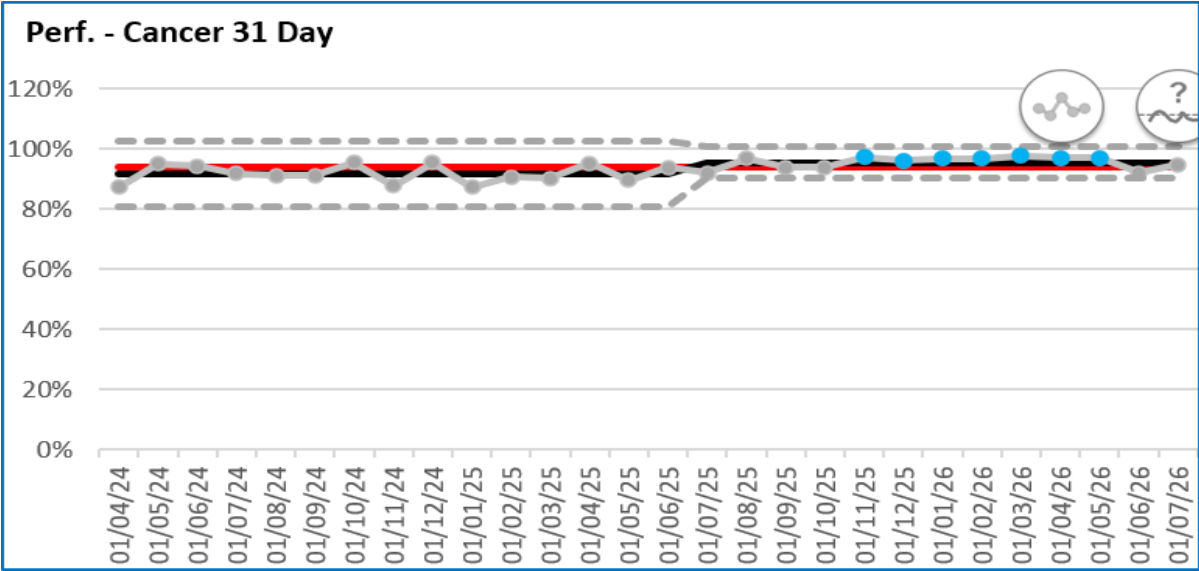
KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Perf. - Outpatient DNA Rate	Aug 26	4.8%	8.0%			5.2%	4.3%	6.0%
Perf. - Outpatient New to Follow-up ratio	Aug 26	2	2			2	2	2
Perf. - Percent of episodes moved or discharged to patient	Aug 26	5.4%	4.0%			3.2%	2.6%	3.8%
Perf. - Cancer 28 Day	Jul 26	70.9%	80.0%			74.3%	64.7%	83.9%
Perf. - Cancer 31 Day	Jul 26	95%	94%			95%	90%	101%
Perf. - Cancer 62 Day	Jul 26	60.2%	80.0%			62.9%	55.7%	70.2%
Perf. - RTT Incomplete Standard	Jul 26	68.5%	67.0%			60.9%	56.7%	65.0%
Perf. - RTT over 52 week waiters	Jul 26	377	0			1612	1097	2127
Perf. - RTT PTL Size	Jul 26	38992	40200			45285	41708	48863
Perf. - RTT over 65 week waiters	Jul 26	50	0			145	41	250
Perf. - RTT Percentage Under 18 Weeks Waiting for a 1st	Jul 26	67.7%	67.0%			57.5%	52.2%	62.9%
Perf. - Percentage treated within 4 hours in ED	Aug 26	77.1%	82.0%			69.1%	62.1%	76.2%
Perf. - Over 12Hrs ED	Aug 26	771	1009			1054	461	1647
Perf. - Average Ambulance handover time	Aug 26	34	38			42	15	69
Perf. - Percentage of Handovers over 45 Minutes	Aug 26	19.2%	18.0%			25.7%	7.4%	43.9%
Perf. - Percentage of Handovers over 15 Minutes	Aug 26	76.8%	69.0%			74.6%	63.2%	86.0%
Perf. - Percentage waiting for a diagnostic test or procedure	Aug 26	30.0%	20.0%			32.4%	24.8%	40.0%
Perf. - Non elective LOS – acute	Aug 26	7.4	7.3			4.6	3.9	5.2
Perf. - Overnight total general and acute bed occupancy	Jun 26	94.8%	95.0%			96.9%	95.2%	98.7%



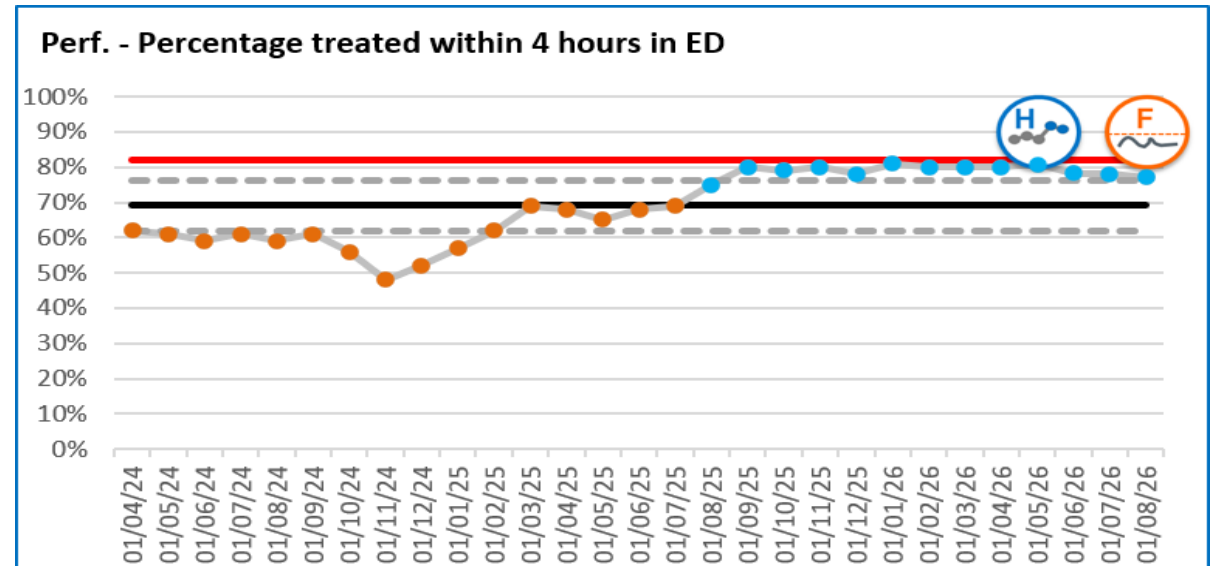
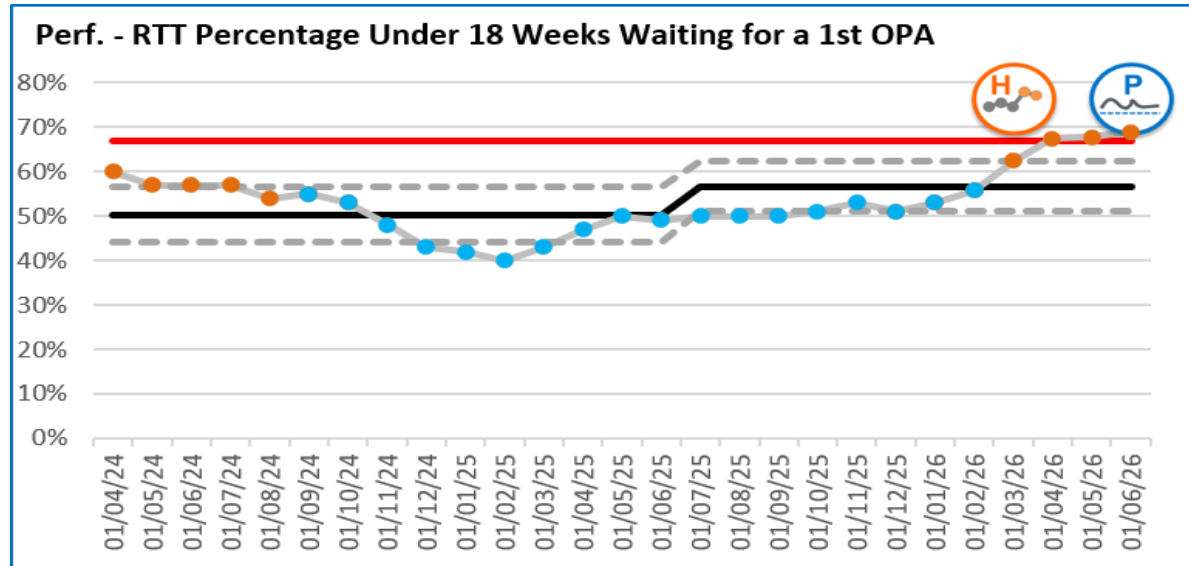
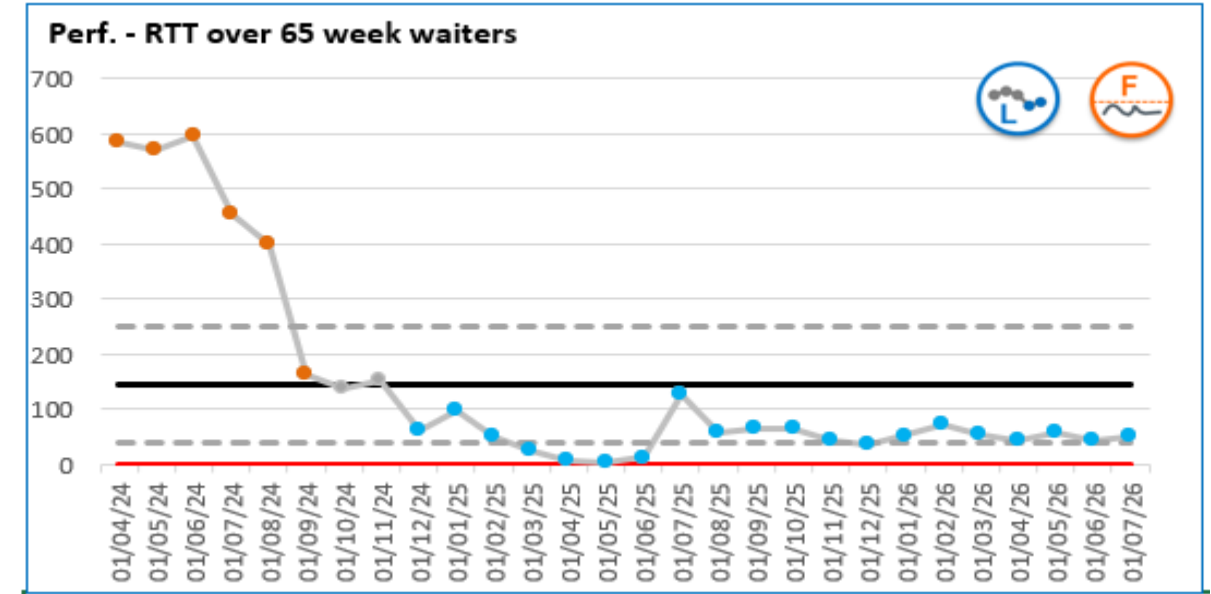
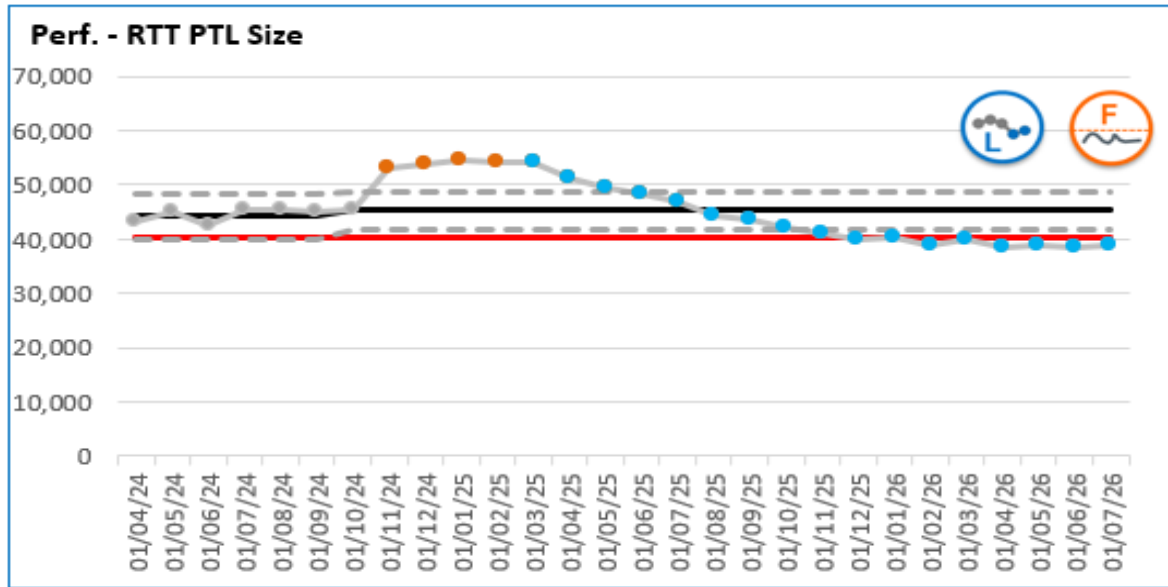
Performance Pillar – Non-Exception SPC



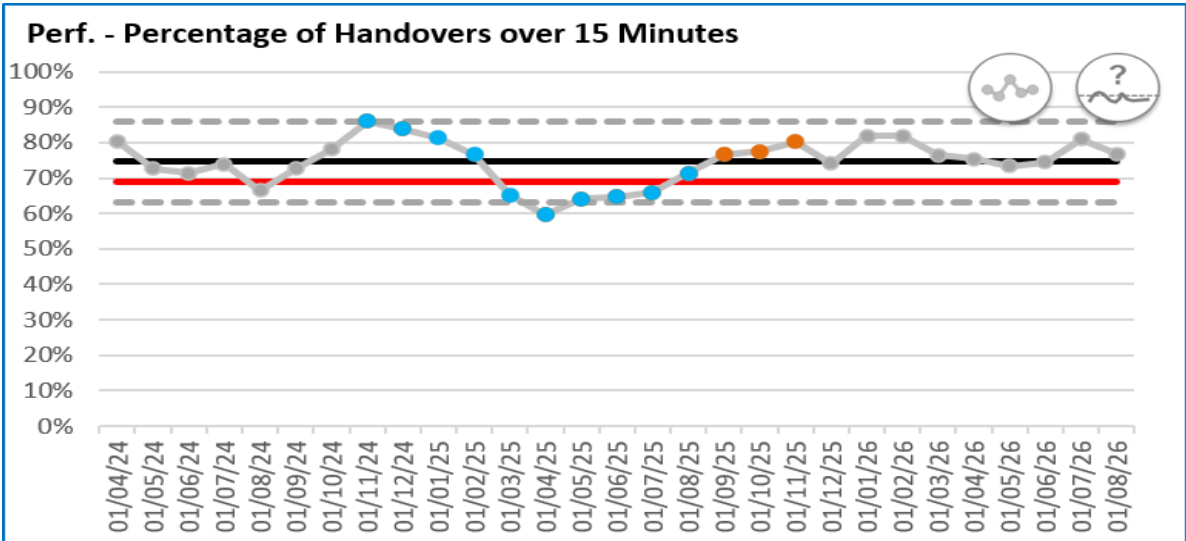
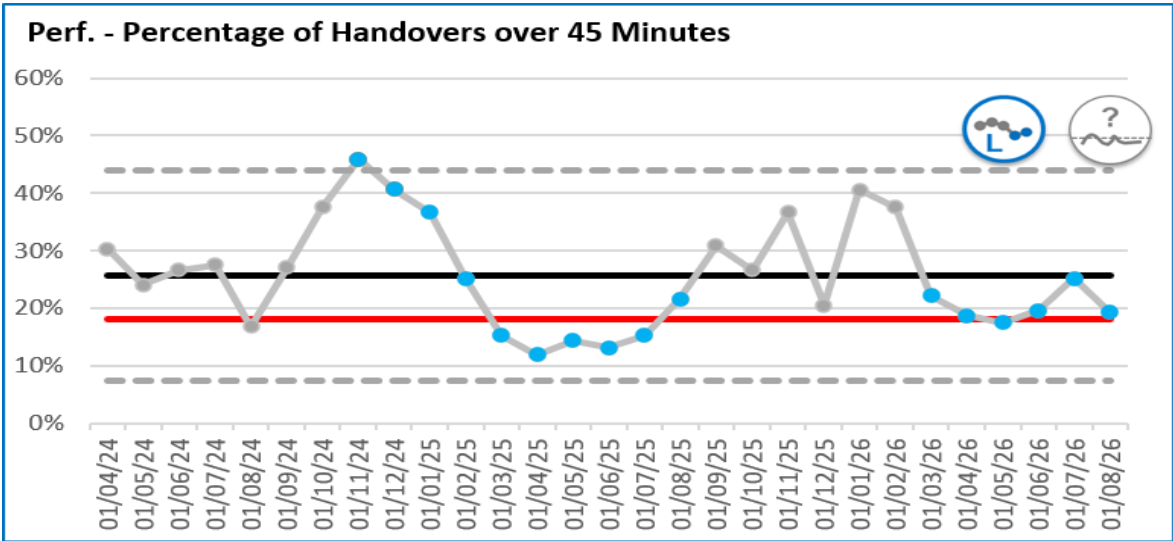
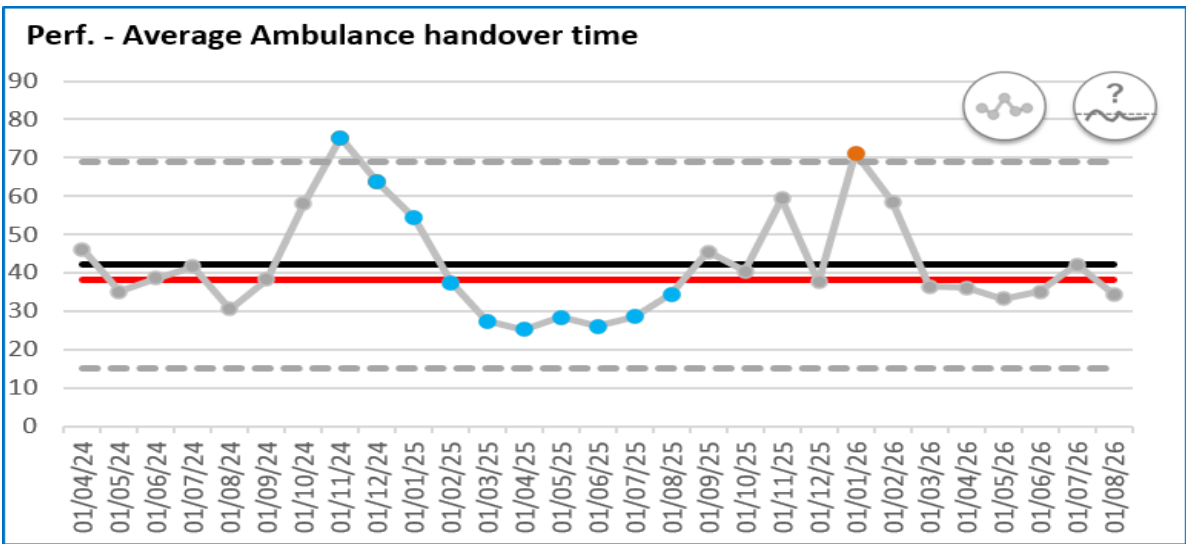
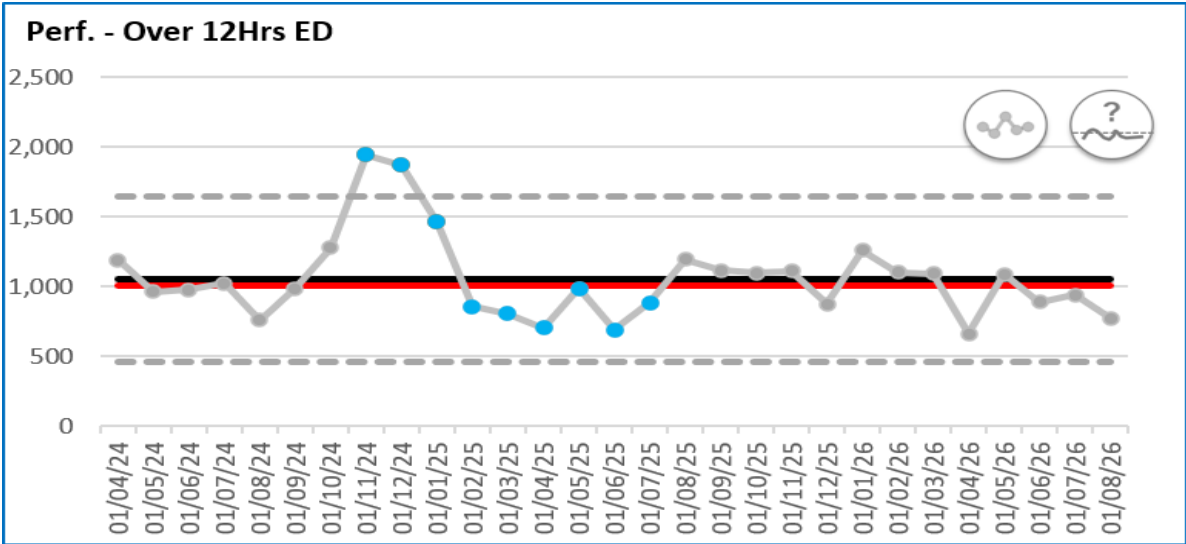
Performance Pillar – Non-Exception SPC



Performance Pillar – Non-Exception SPC

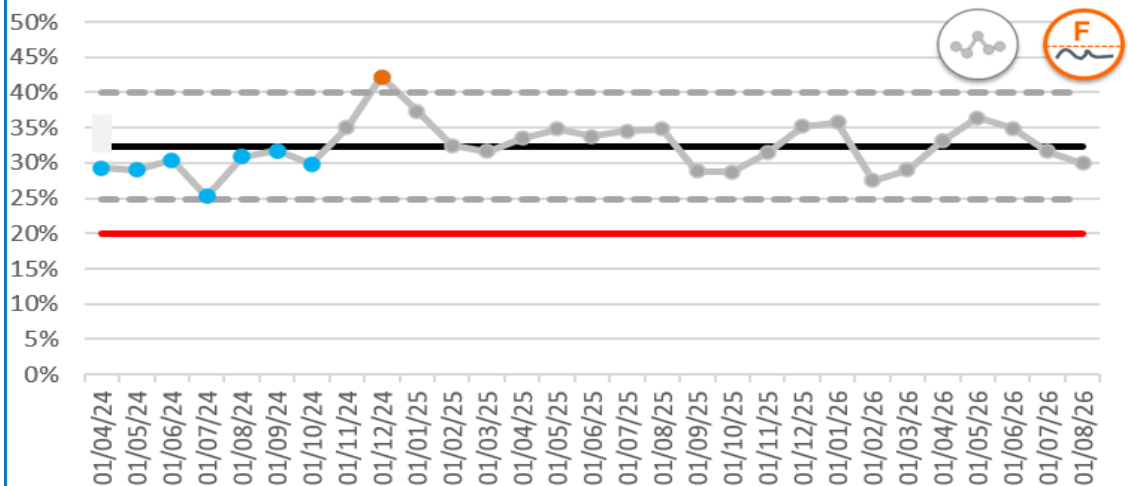


Performance Pillar – Non-Exception SPC

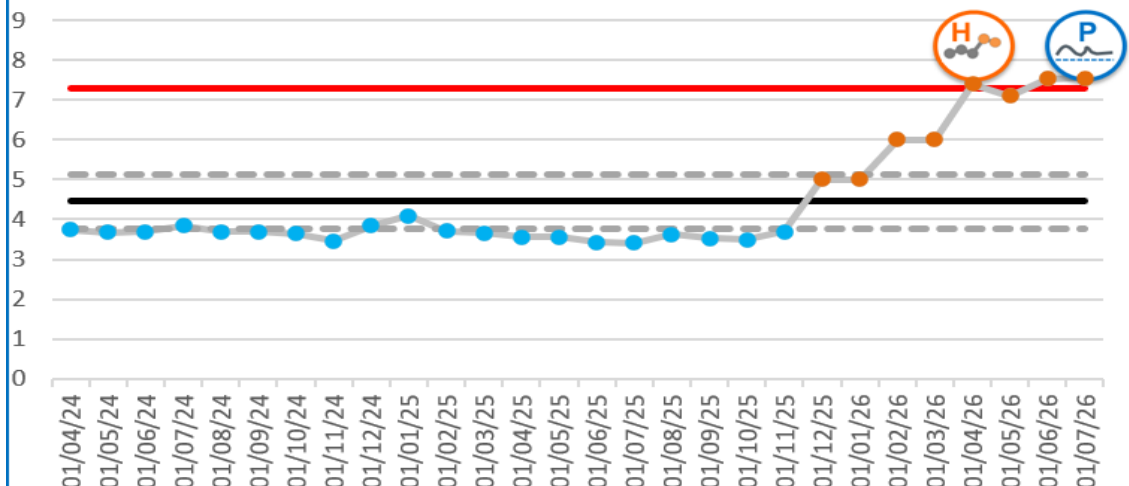


Performance Pillar – Non-Exception SPC

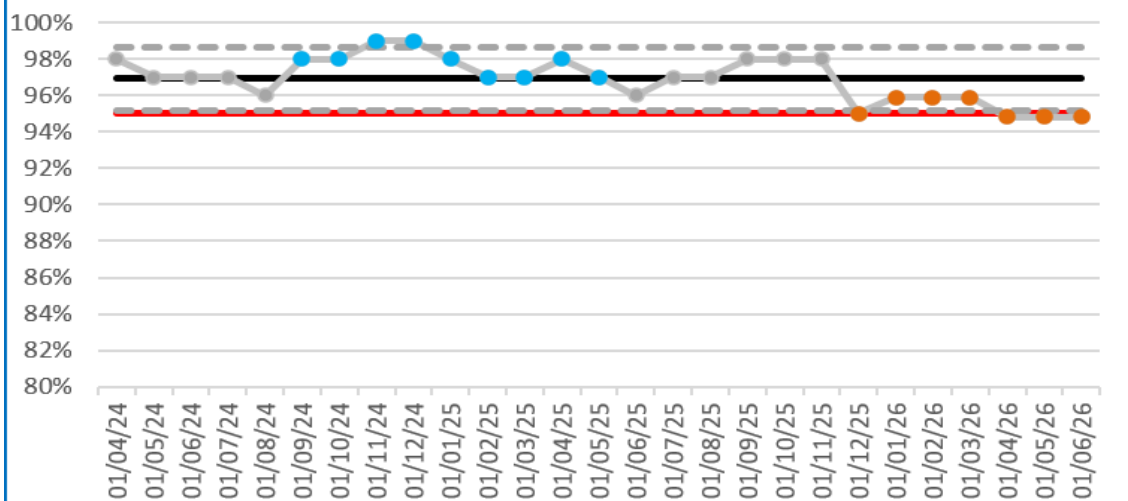
Perf. - Percentage waiting for a diagnostic test or procedure over 6 weeks



Perf. - Non elective LOS – acute



Perf. - Overnight total general and acute bed occupancy %

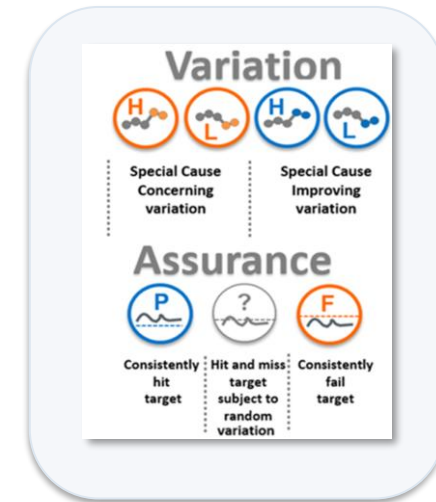


PEOPLE

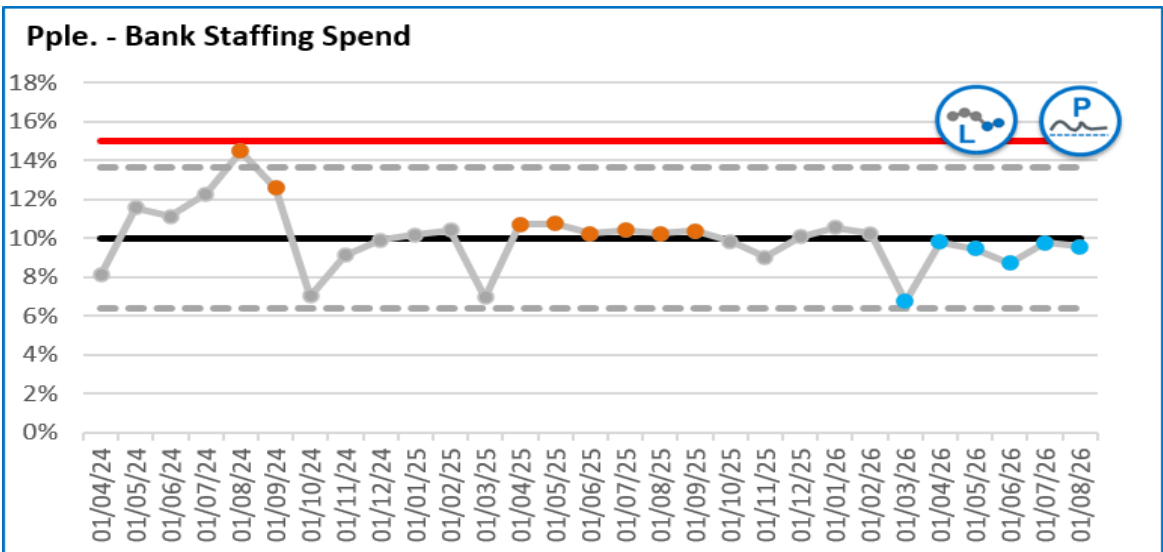
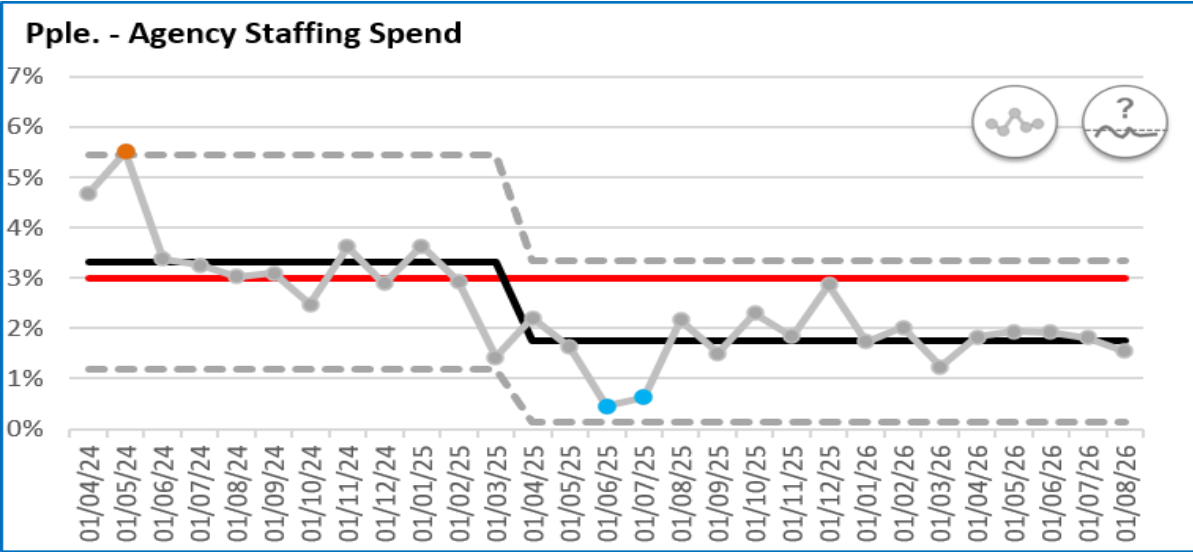
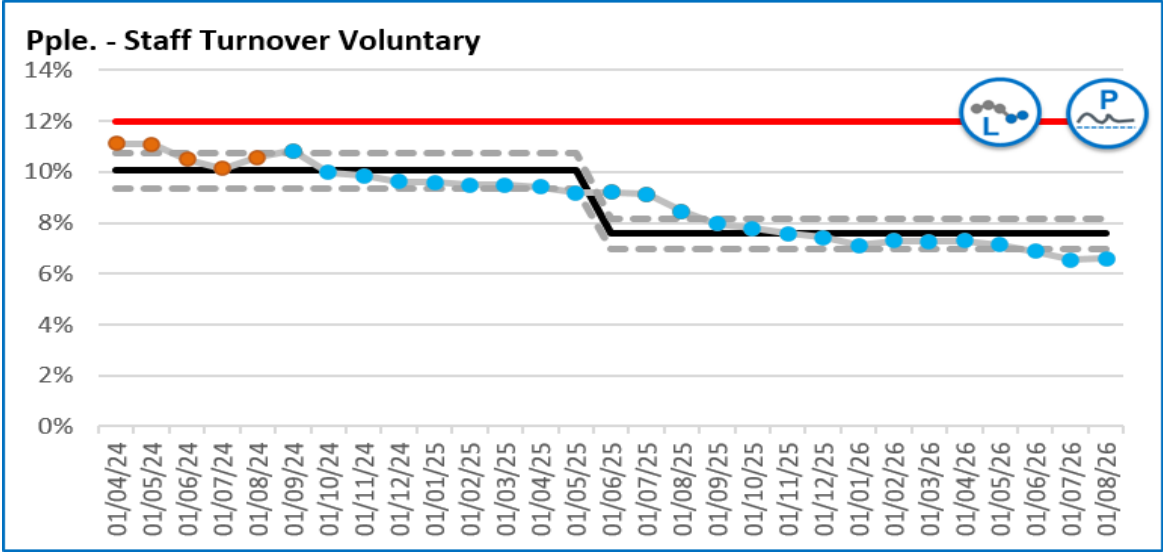
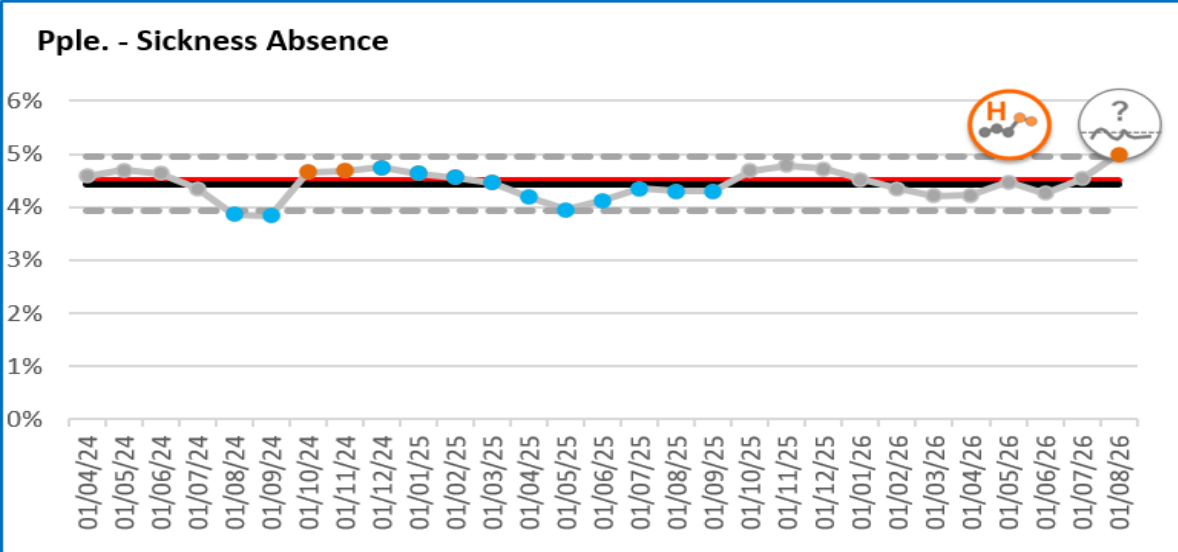
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People Pillar – Summary Sheet

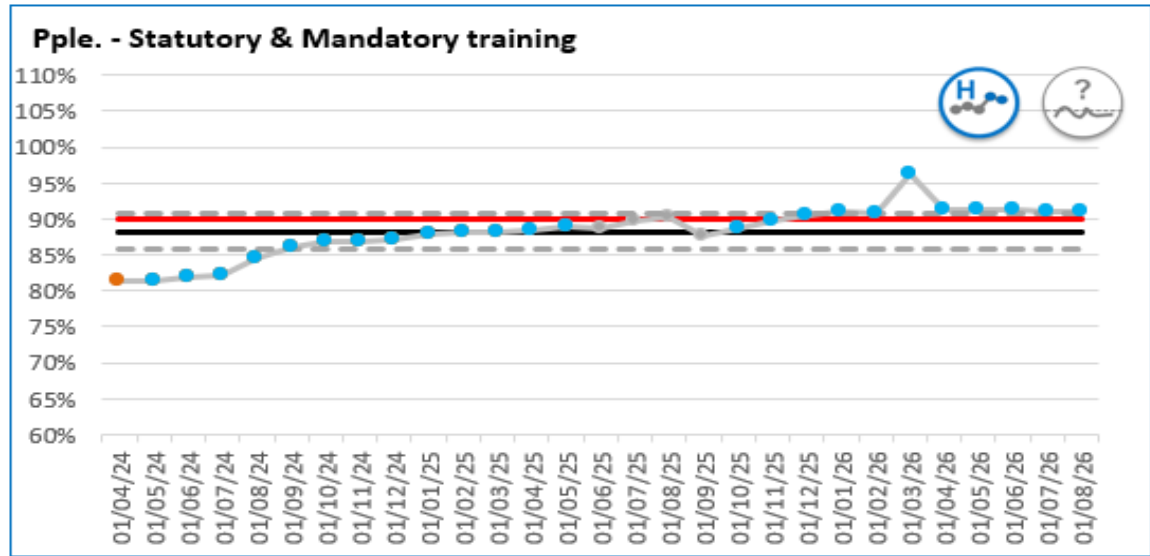
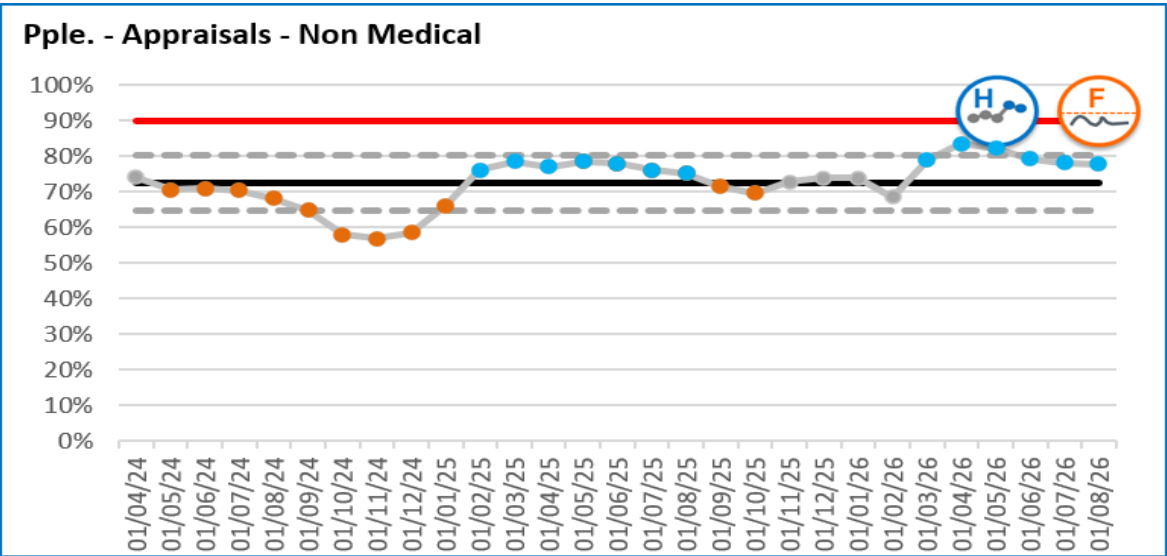
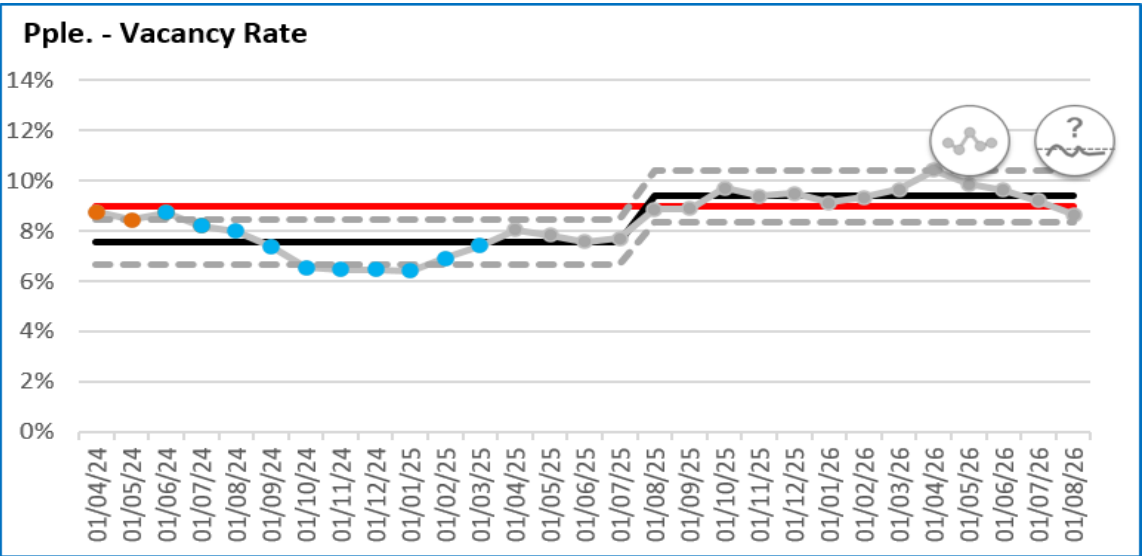
KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Pple. - Sickness Absence	Aug 26	5.0%	4.5%			4.4%	3.9%	4.9%
Pple. - Staff Turnover Voluntary	Aug 26	6.6%	12.0%			7.6%	7.0%	8.2%
Pple. - Agency Staffing Spend	Aug 26	1.6%	3.0%			1.7%	0.1%	3.4%
Pple. - Bank Staffing Spend	Aug 26	9.6%	15.0%			10.0%	6.4%	13.7%
Pple. - Vacancy Rate	Aug 26	8.7%	9.0%			9.4%	8.4%	10.4%
Pple. - Appraisals - Non Medical	Aug 26	77.7%	90.0%			72.7%	64.9%	80.4%
Pple. - Statutory & Mandatory training	Aug 26	91.2%	90.0%			88.3%	85.8%	90.7%



People Pillar – Non-Exception



People Pillar – Non-Exception



POPULATION

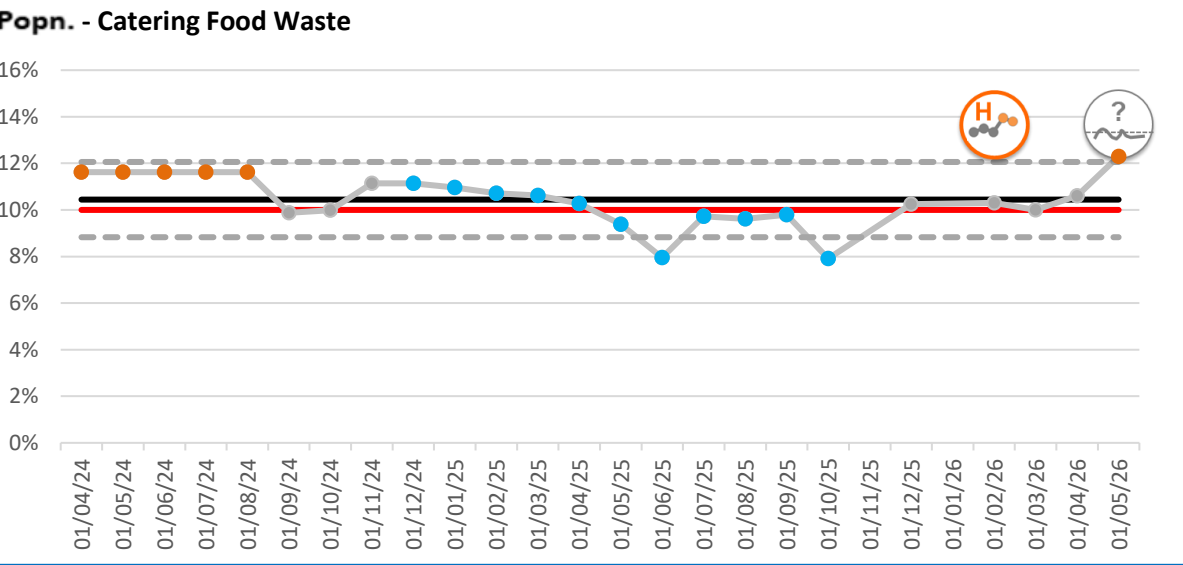
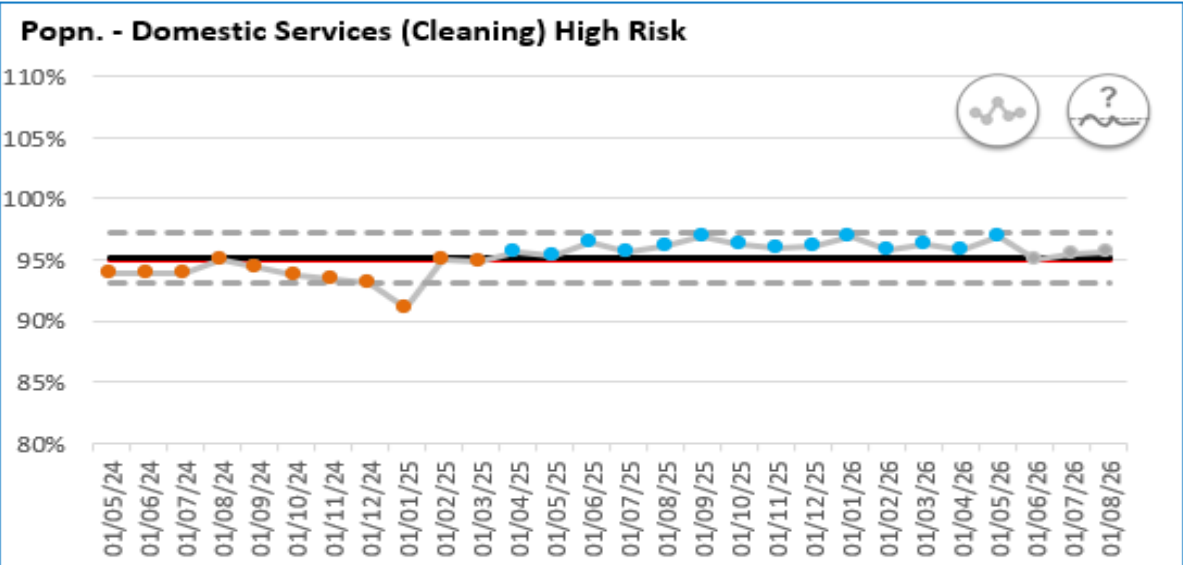
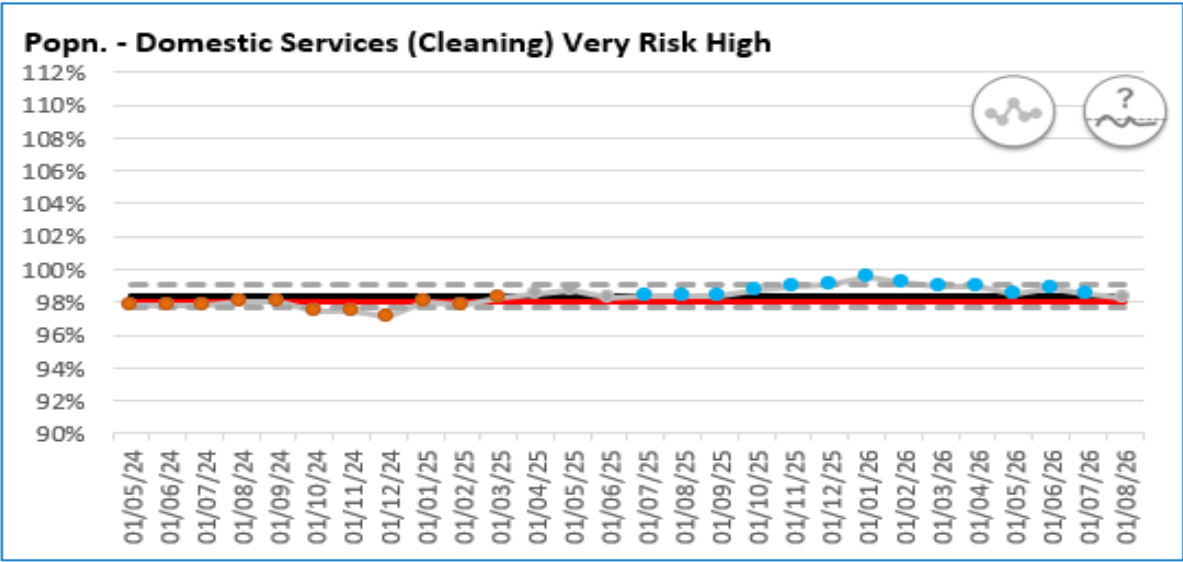
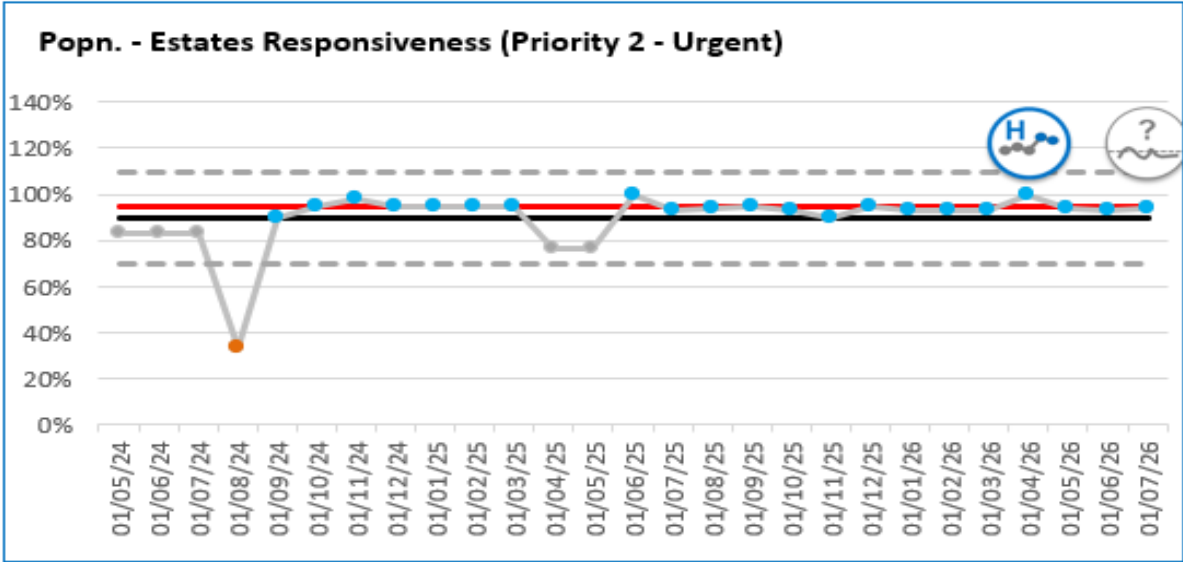
Integrated Performance Report

Population Pillar – Summary Sheet

KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Popn. - Estates Responsiveness (Priority 2 - Urgent)	Jul 26	94.0%	95.0%			89.5%	69.4%	109.7%
Popn. - Domestic Services (Cleaning) Very Risk High	Aug 26	98.3%	98.0%			98.3%	97.7%	99.0%
Popn. - Domestic Services (Cleaning) High Risk	Aug 26	95.6%	95.0%			95.2%	93.2%	97.2%
Popn. - Catering Food Waste	May 26	12.3%	10.0%			10.1%	8.3%	12.0%
Popn. - Difference in days from RTT (Male:Female)	Aug 26	8	0			4	-7	16
Popn. - Difference in days from RTT (BAME:White)	Aug 26	5	0			5	-10	21
Popn. - Difference in days from RTT (IMD 1-3:IMD 8-10)	Aug 26	6	0			9	-8	26

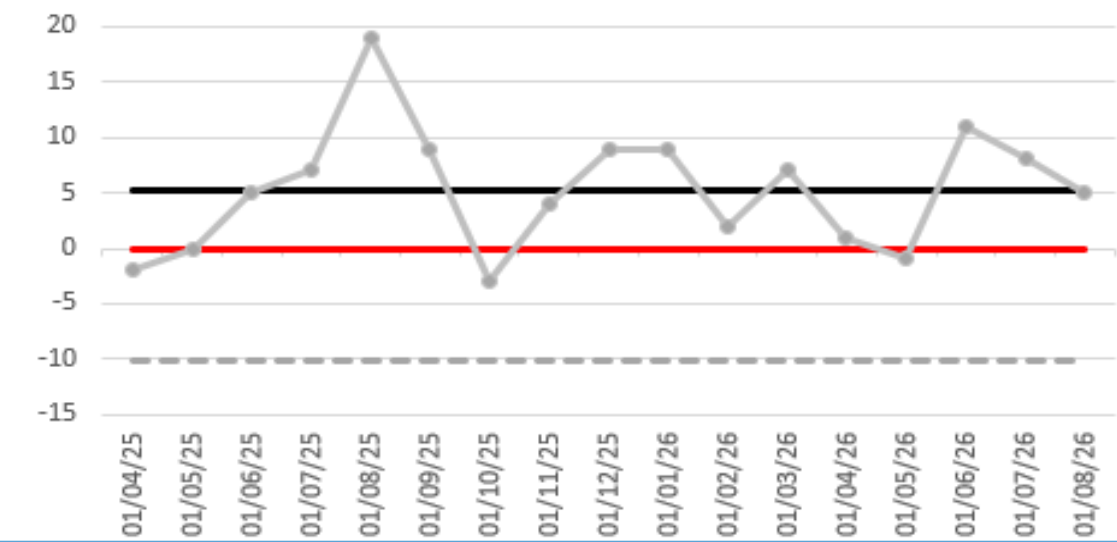


Population Pillar – Non-Exception SPC

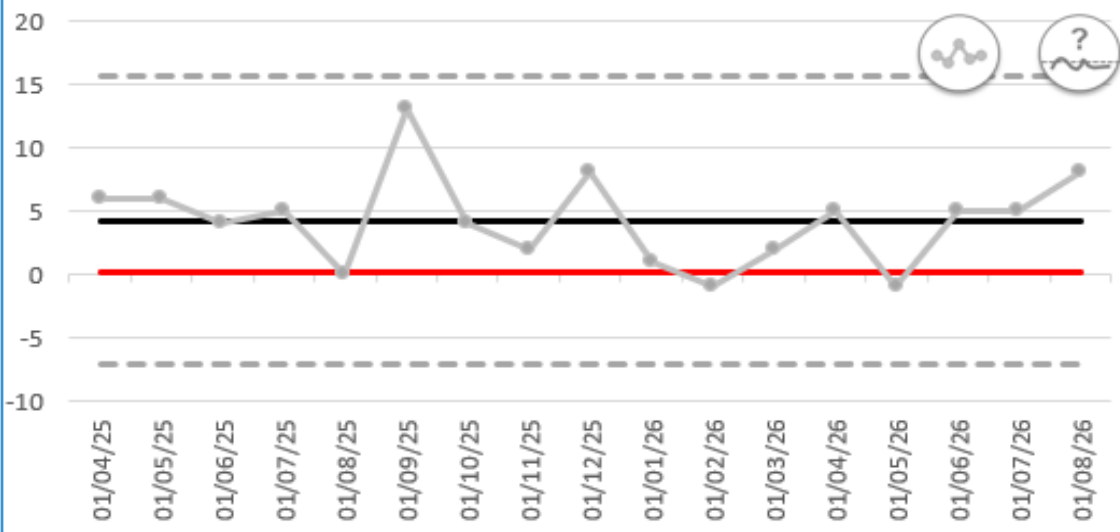


Population Pillar – Non-Exception SPC

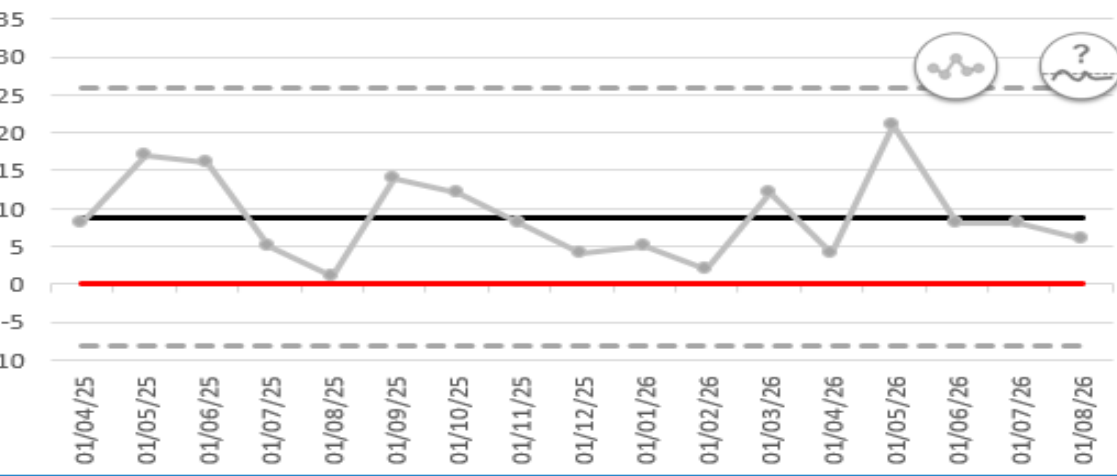
Popn. - Difference in days from RTT (BAME:White)



Popn. - Difference in days from RTT (Male:Female)



Popn. - Difference in days from RTT (IMD 1-3:IMD 8-10)



POUNDS

Integrated Performance Report

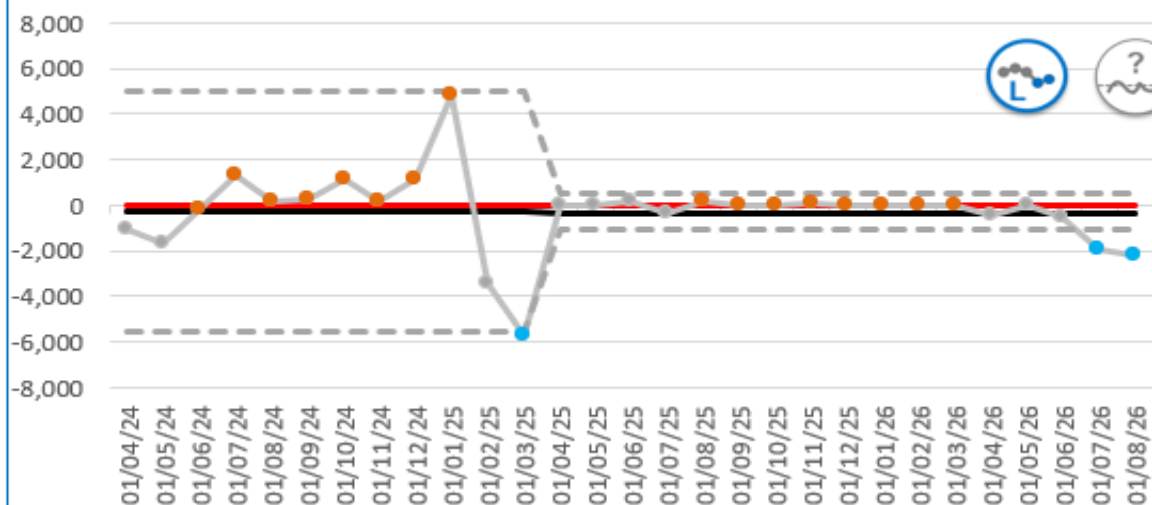
Pounds Pillar – Summary Sheet

KPI	Latest month	Measure	Target	Variation	Assurance	Mean	Lower process limit	Upper process limit
Pnds. - Variance to Monthly Plan	Aug 26	-2218	0			-302	-1098	494
Pnds. - Bank Spend - Variance to Plan	Aug 26	-314	0			-135	-499	229
Pnds. - Agency Spend - Variance to Plan	Aug 26	-122	0			52	-322	426
Pnds. - Cost Improvement Plan - Variance to Plan	Aug 26	-1181	0			-171	-720	377
Pnds. - Cash Balance - Variance to Plan	Aug 26	-4330	0			187	-12086	12460
Pnds. - Capital Spend - Variance to Plan	Aug 26	-952	0			-202	-947	543

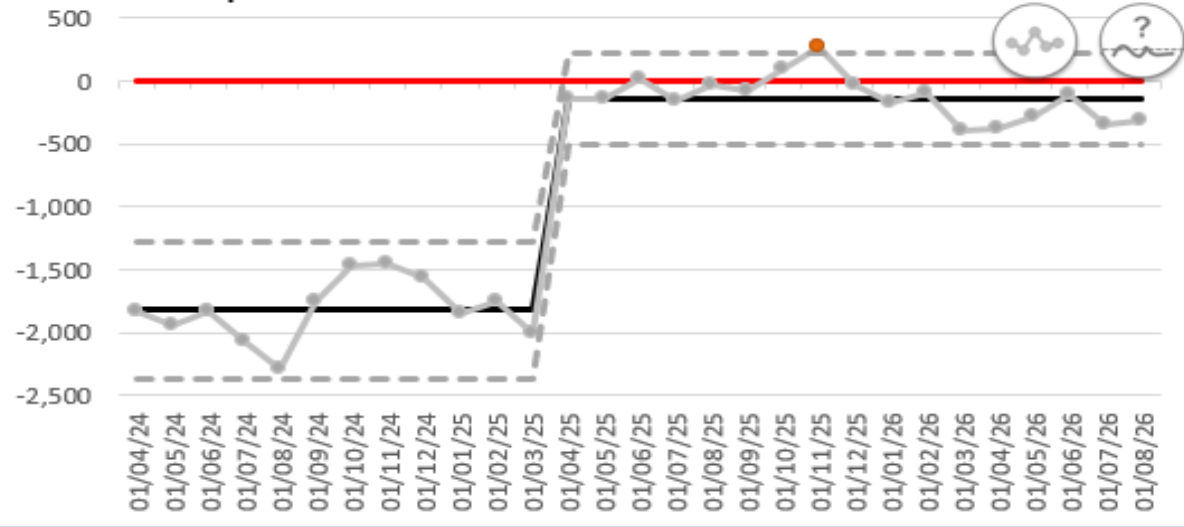


Pounds Pillar – Non-Exception SPC

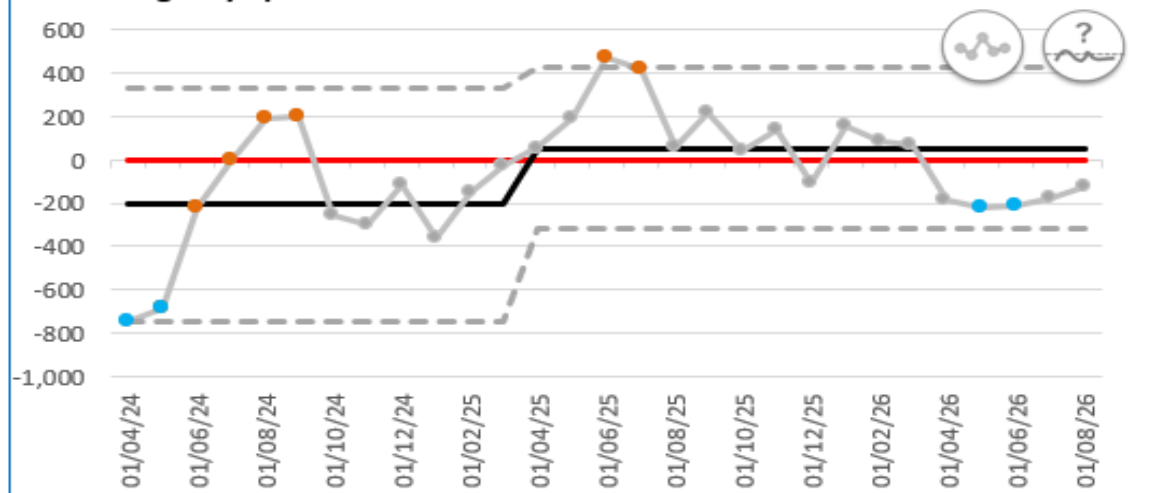
Pnds. - Variance to Monthly Plan



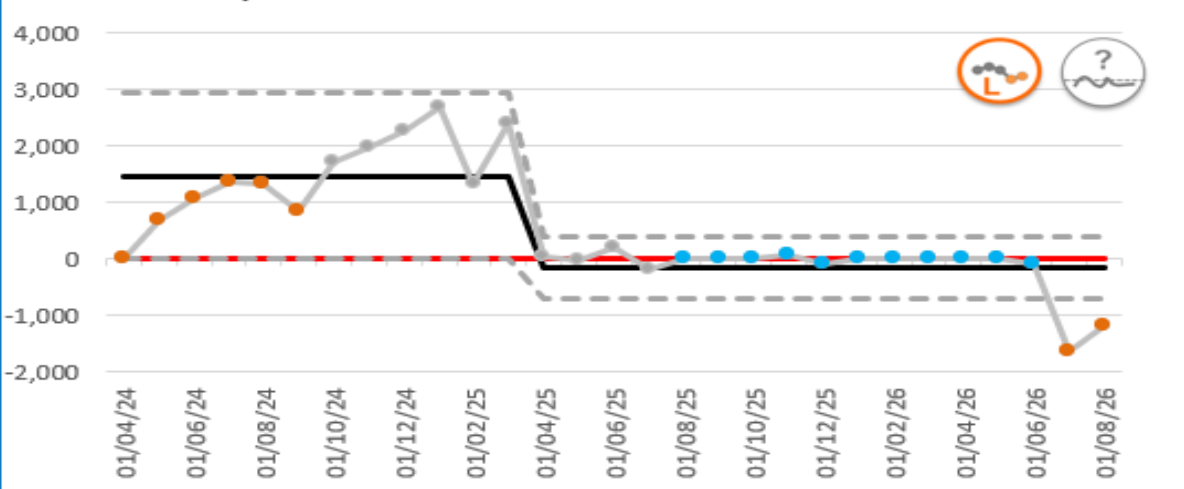
Pnds. - Bank Spend - Variance to Plan



Pnds. - Agency Spend - Variance to Plan



Pnds. - Cost Improvement Plan - Variance to Plan



Pounds Pillar – Non-Exception SPC

