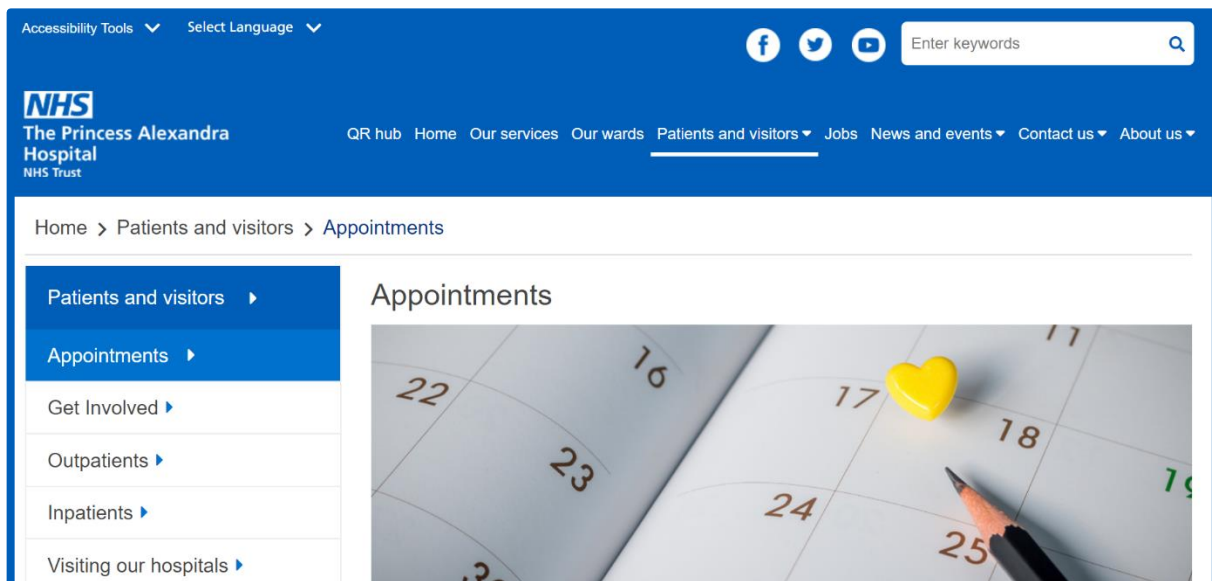


## How to access your Attend Anywhere children’s and young person’s diabetes clinic appointment:

### Before your clinic appointment:

- Download all devices required such as blood glucose meters, Freestyle Libre, CGM or insulin pumps. If you are unable to do this, please let the diabetes team know and download a blood glucose diary sheet for you to record the levels on.
- If you have bathroom scales record the recent weight in kg.
- Take a note of things that you would like to discuss in your clinic appointment – you can download send a clinic consultation menu to help you consider what you may need to discuss. If possible, join your video call from a laptop or home computer rather than a phone as the picture and sound quality seem to be better

To access Attend Anywhere, please visit: [www.pah.nhs.uk/appointments](http://www.pah.nhs.uk/appointments) - you will land on the page below:



- Keep scrolling until you reach the diabetes and endocrinology section and click on the following link: <https://nhs.vc/pah/paediatic-diabetes>

**To change or cancel an appointment**

If you have received a letter from us offering you an appointment and you wish to **cancel or change this appointment**, it is important that you contact the relevant department via the telephone number given on your letter as soon as possible. The telephone number on the letter will be for the department that has issued your appointment.

## Attend anywhere

Attend Anywhere is a secure NHS video call service for patients with **pre-arranged appointment times only**. If you are contacted to have a video consultation you will be contacted via your service or speciality.

[Attend Anywhere patient leaflet](#)

[Clinic list](#)

- Click on start video call:

THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST:  
PAH/Paediatic Diabetes

**Are you ready to make video calls?**

Click the following button to test your device, connection, microphone, and web camera setup.  
**Note:** This test does not actually make a call.

**Test call**

(Windows, Android, MacOS) Use the **Google Chrome** web browser  
(MacOS, iOS) Use the **Safari** web browser

**Enter the Waiting Area**

Click the following button to enter the PAH/Paediatic Diabetes waiting area:

**Start video call**

[Need help or more information?](#)

- You will then be asked to test the internet connectivity, speakers, microphone and camera on the video call set up.
- You will now be asked to enter your/your child's name. This will admit you into the virtual waiting room. When the consultant is ready he will admit you into the virtual clinic consultation room.

